

Pre-Bid Q&A for OCA/JB-176A: Group Life and Accidental Death & Dismemberment
Pre-Bid Conference held on 10/08/10 at 2:00 p.m.
Bid Opening - 10/15/10 at 3:00 p.m.

1. How much does customer service bode with the RFB?

A. Customer service, in combination with the other aspects of claims administration listed in Item #2 of the Method of Award, constitutes 10% of the total rating. UCS does expect to have a dedicated customer service representative to contact with any questions or concerns.

2. Will the prior rate be standard?

A. It is up to the vendors to submit a fair market competitive rate.

3. Once UCS receives the proposal, will UCS contact the vendors to “tweak” numbers if needed?

A. Once the proposal is submitted, UCS will not contact bidders to discuss the proposal. The evaluation committee will review the proposal and evaluate in accordance with page 13 of the RFB (Method of Award).

4. Would a vendor need all the insurance stated on page 5 of the RFB?

A. Workers’ Compensation and disabilities benefits insurance are mandatory. Commercial General liability insurance may be waived in appropriate circumstances as determined by UCS.

5. Do you anticipate enhancing these benefits in the future?

A. Benefits will not be enhanced under the contract resulting from this bid. If benefits were to be enhanced, a new RFB would be issued.