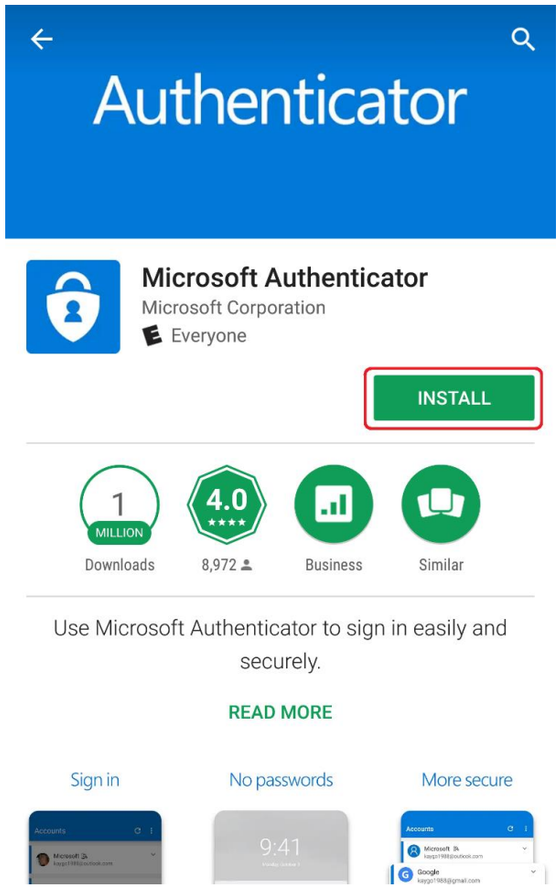
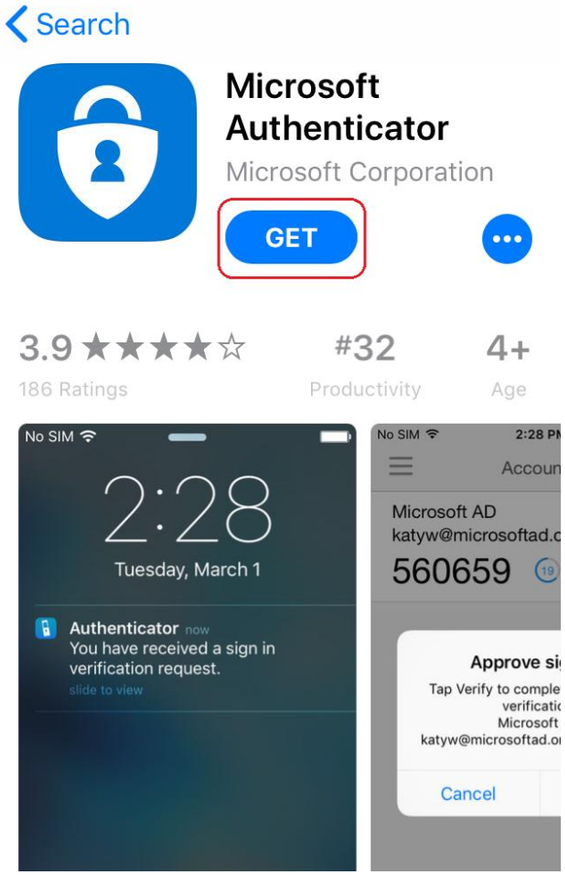
Pulse Two-Factor Authentication

1. Download and install the "**Microsoft Authenticator**" app in the Google Play Store (Android) or Apple App Store (iOS). If you already have the authenticator continue to the next step.

Android	iOS
	

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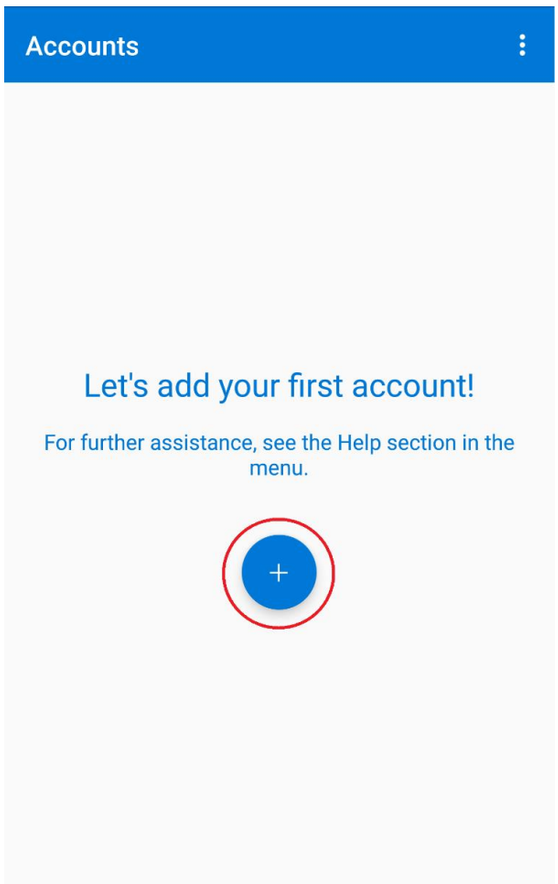
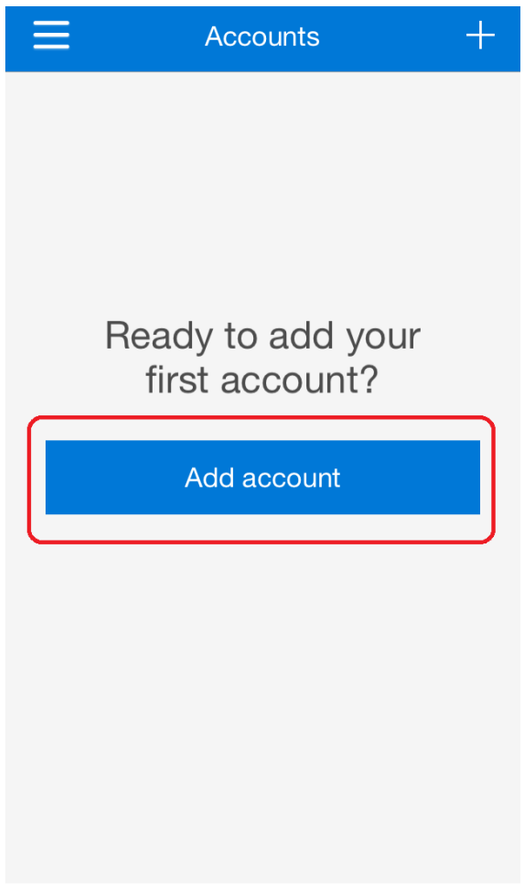
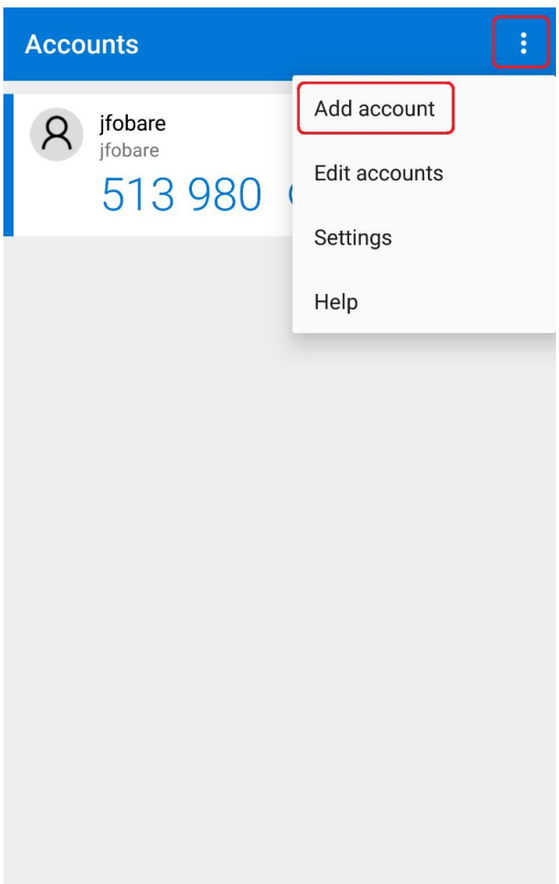
2. After opening the authenticator you will see one of the following screens. Click the outlined button(s) to add a new account.

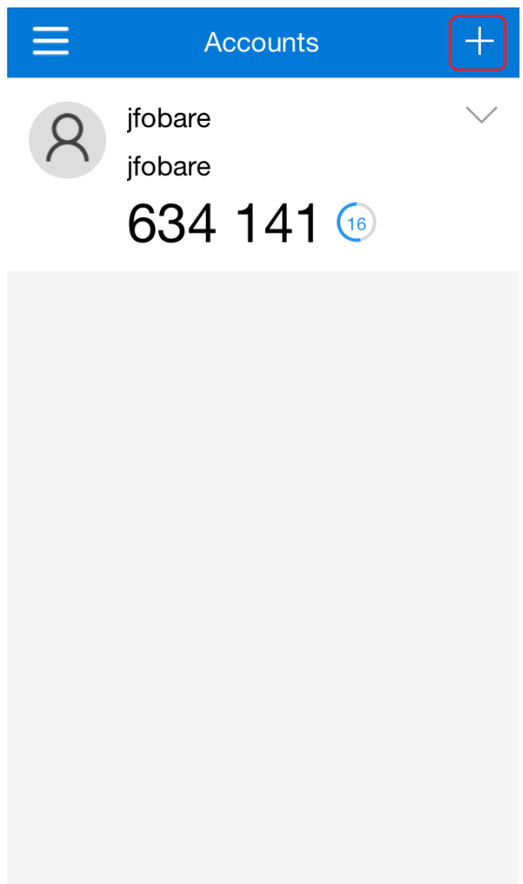
First Account



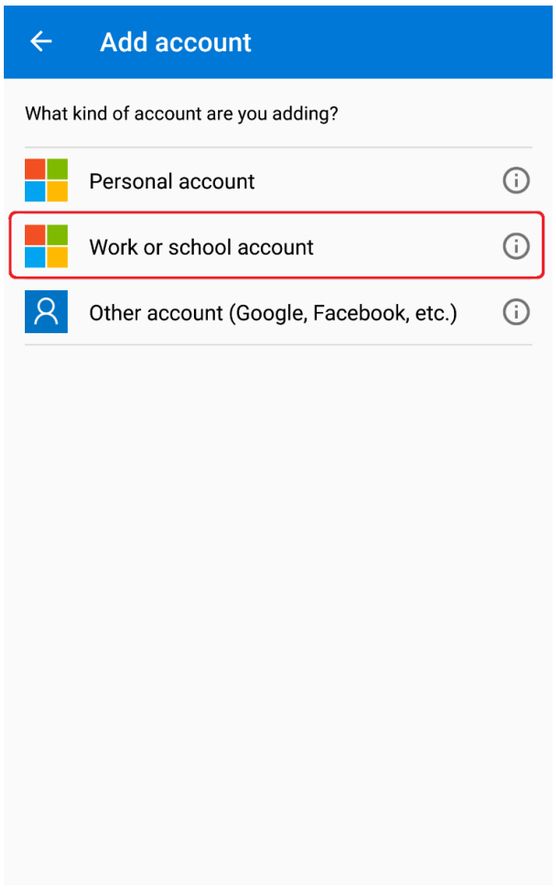


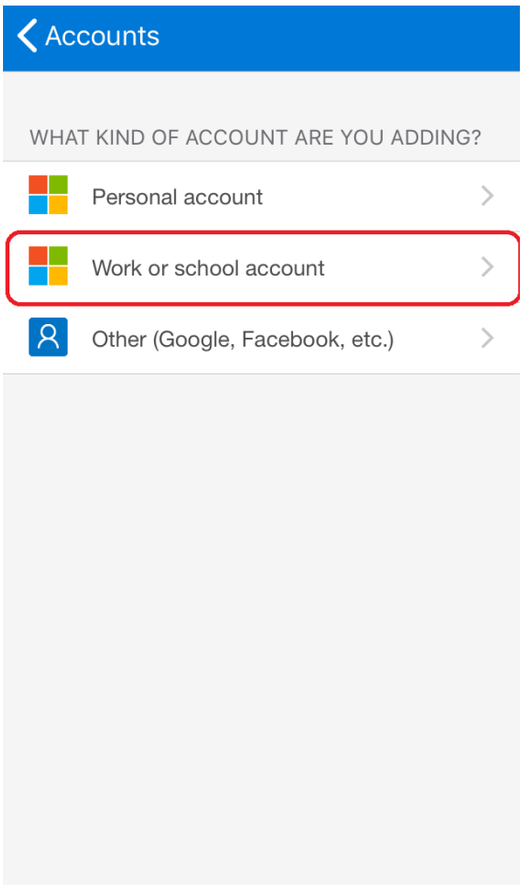
OR Additional Account



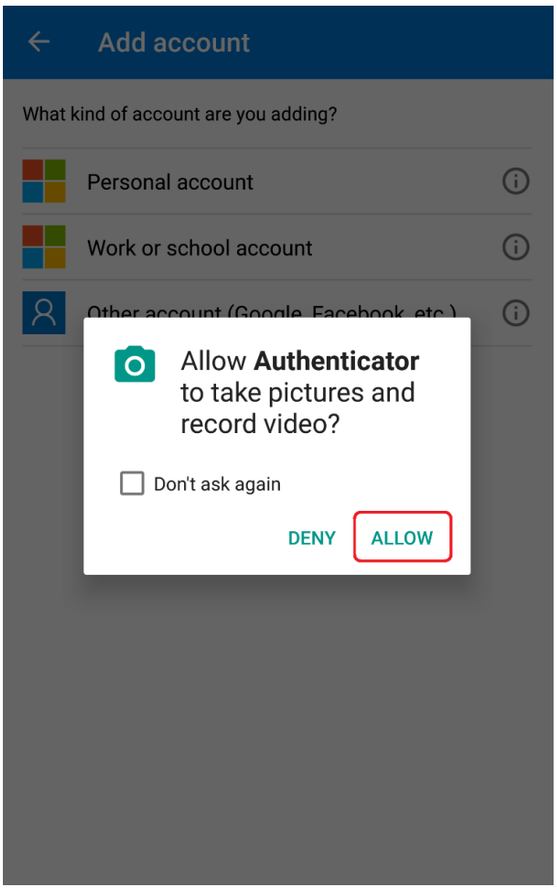


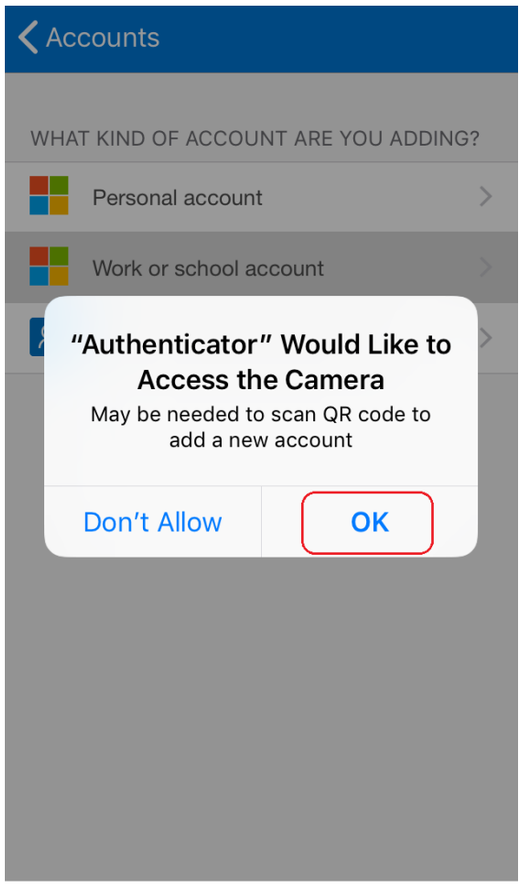
3. On the next menu select “**Work or school account**”.





4. You must then allow the app access to the camera in order to read the upcoming QR code.



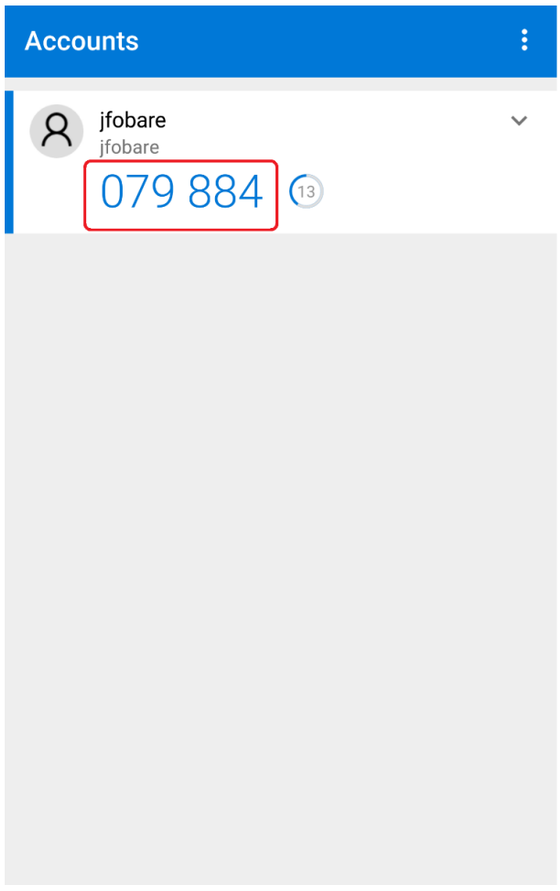


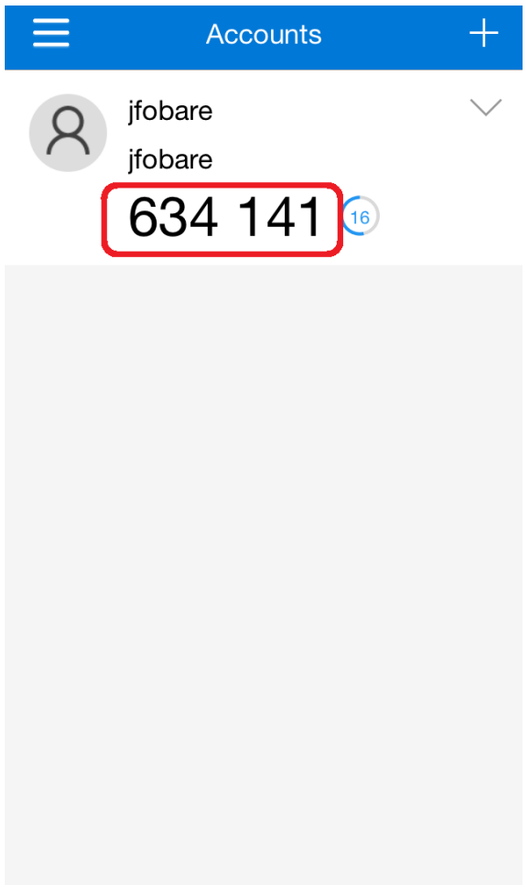
5. Now go to https://sslvpn.nycourts.gov/2fa on the PC you intend to use Pulse with. Sign in with your AD credentials.

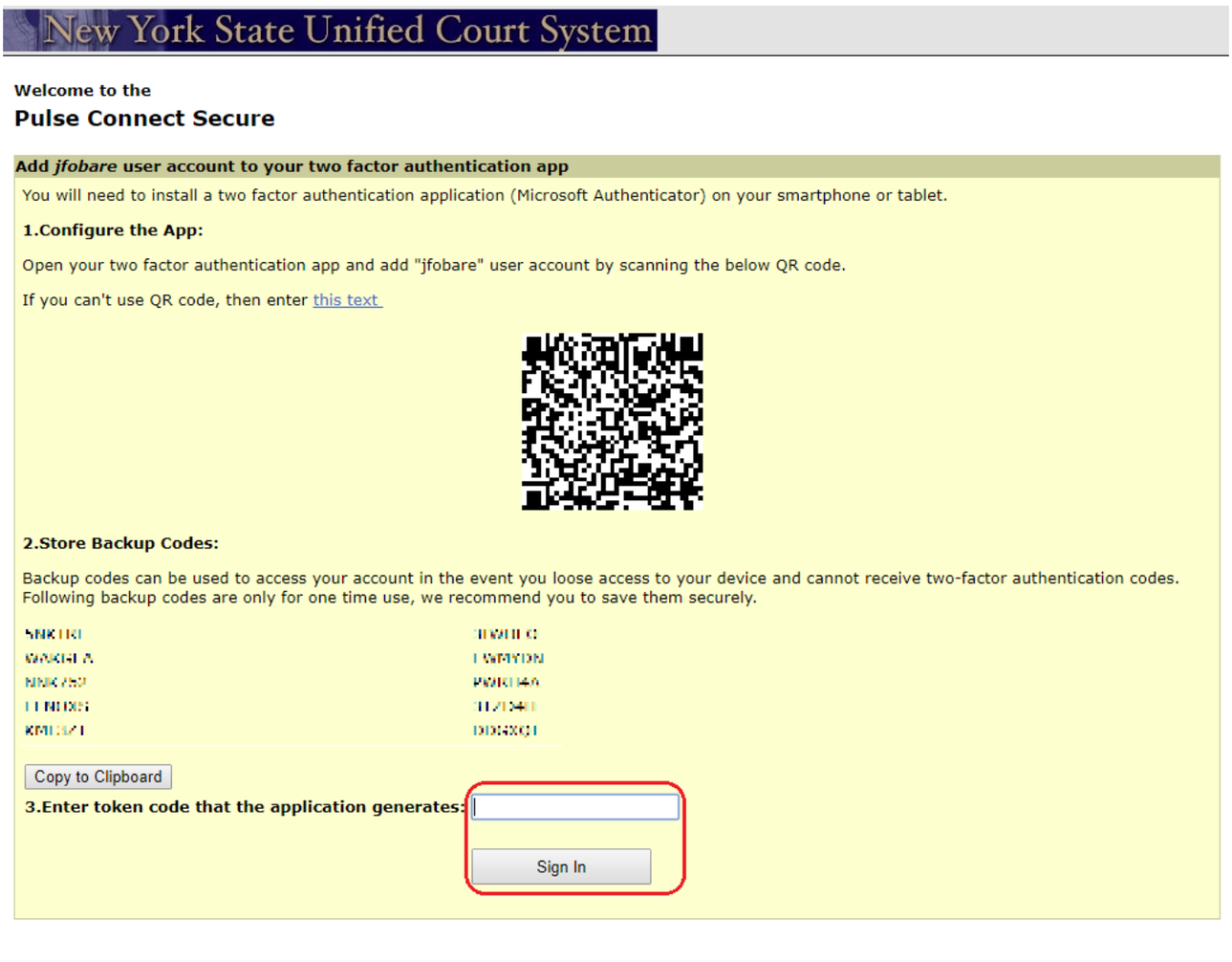
6. After you have sucessully signed in you will see a page like the following. Point your phone's camera at the screen and focus on the QR code provided. As an alternative there is a link that will provide a code to enter manually.

Note: *There will also be "Backup Codes" provided on this page. You may want to keep a record of these codes now in case of emergency. Each of these codes are only usable once.*

7. The account will now be listed in your authenticator app with a 6-digit “token code” that will renew every 30 seconds. Enter the current code in the text box and sign in.

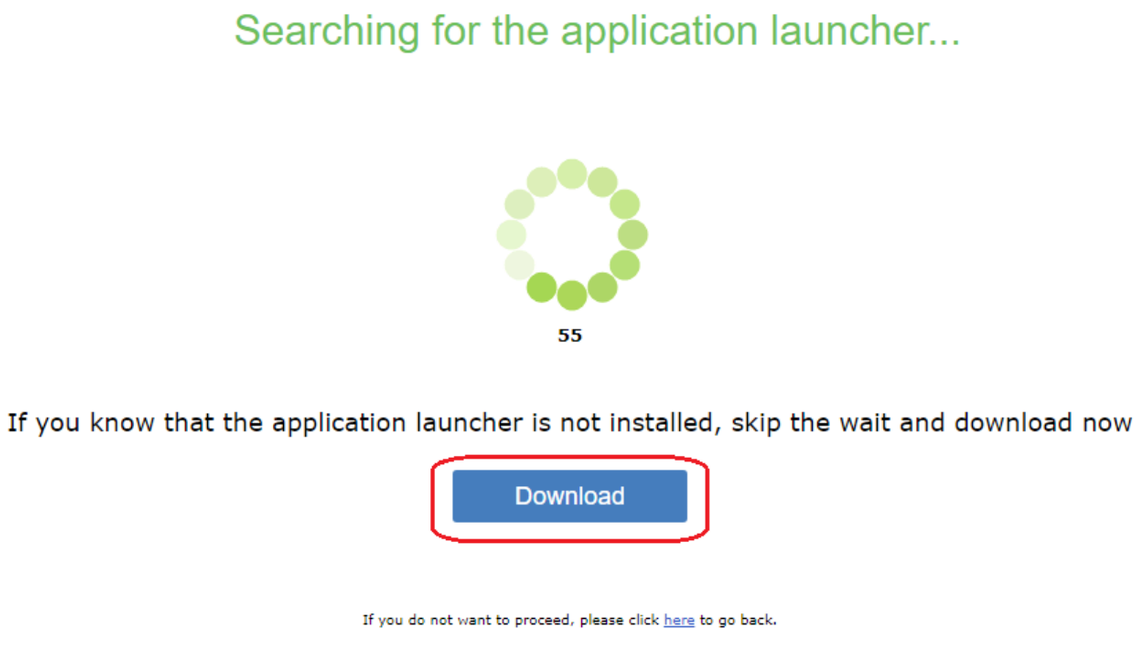




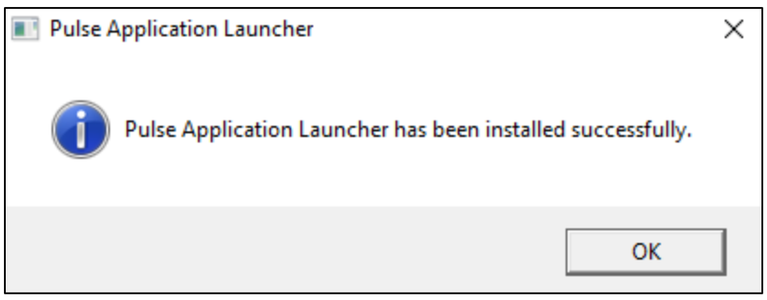


8. You will be redirected. If you see the following page, click "**Download**".

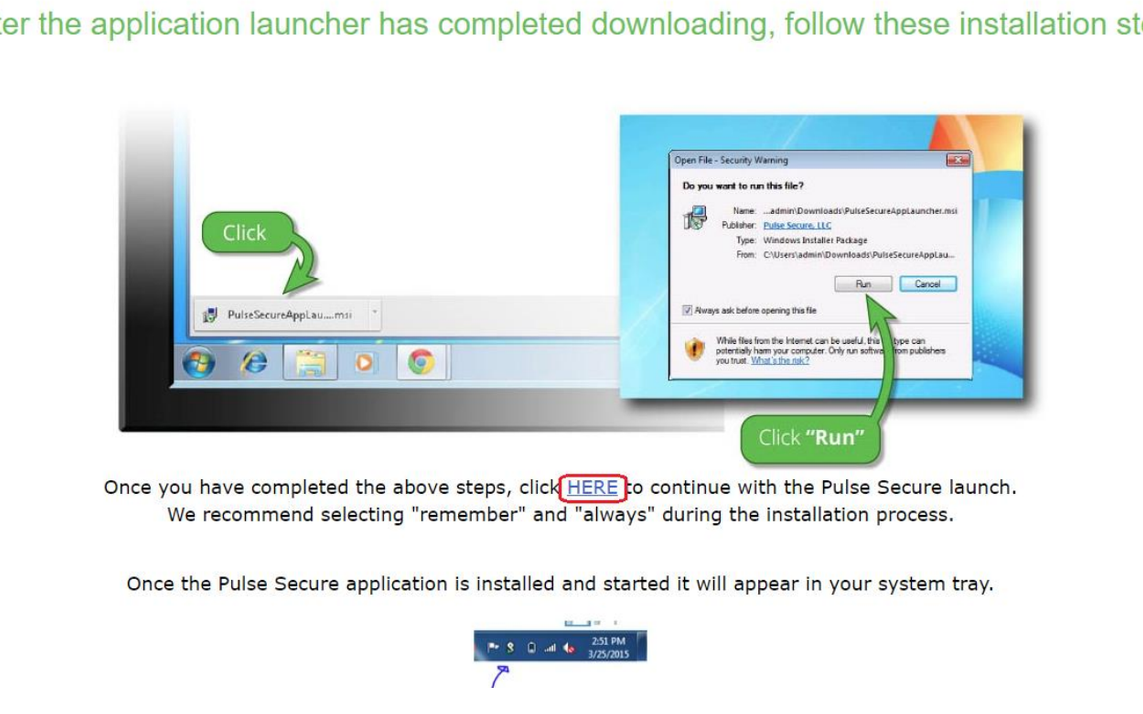
Note: *Depending on browser the steps for installation will vary slightly, but follow the same general procedure. If you do not see something as described try moving on to the next step.*
(This guide was made while using Google Chrome)



9. Follow the onscreen instructions to begin the installation. You will see a message box prompt that the Launcher installation was successful.

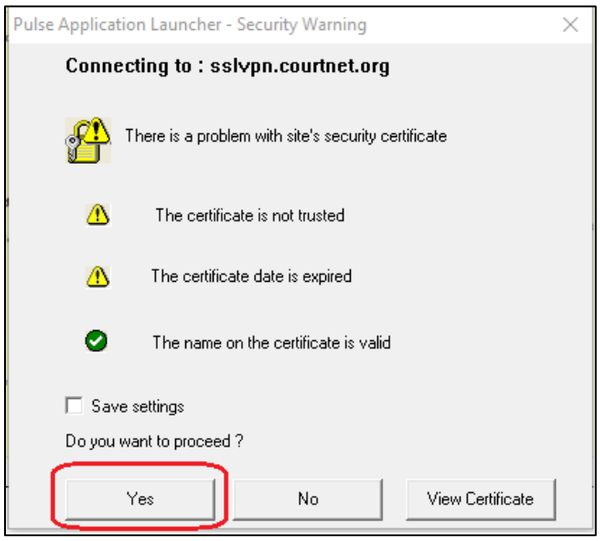


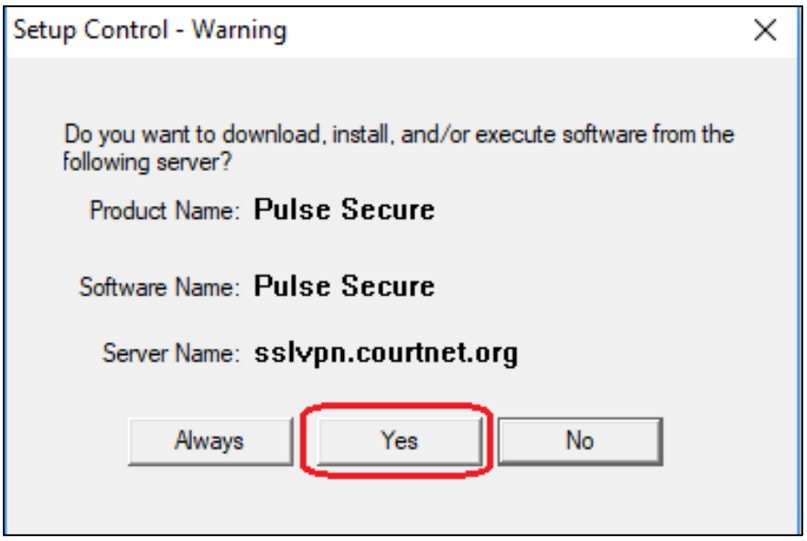
10. Click on the outlined link to continue…



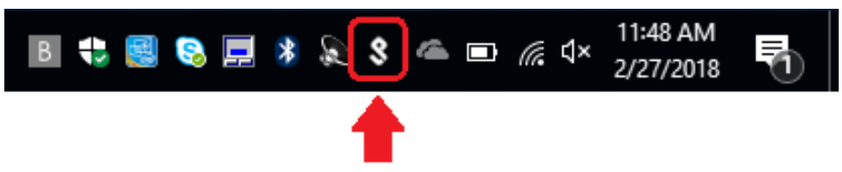
11. You will see the following prompts as you continue installation, click "**Yes**" on each.

Note: *There may be additional prompts that appear based on your Windows security settings, allow these as well.*

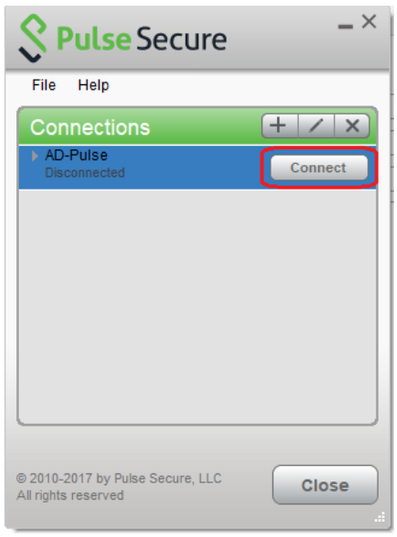


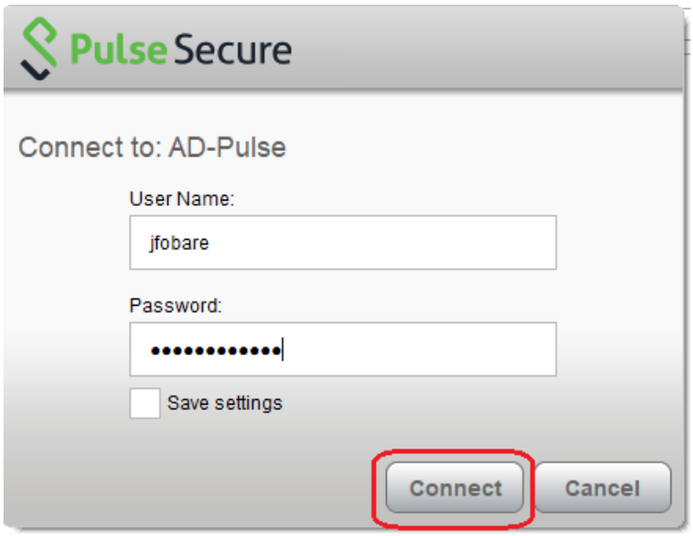


12. After you have seen and agreed to the previous three prompts the Pulse client should be installed, it is recommended you restart your PC. Afterwards you should see the Pulse Client icon in your System Tray, double-click to open it.

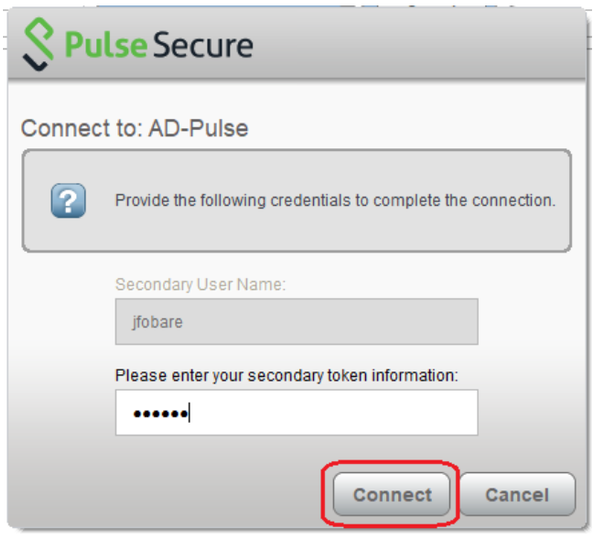


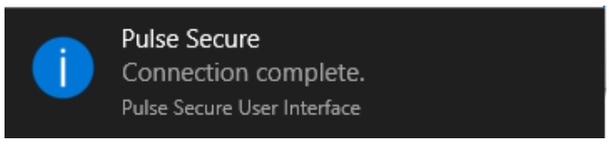
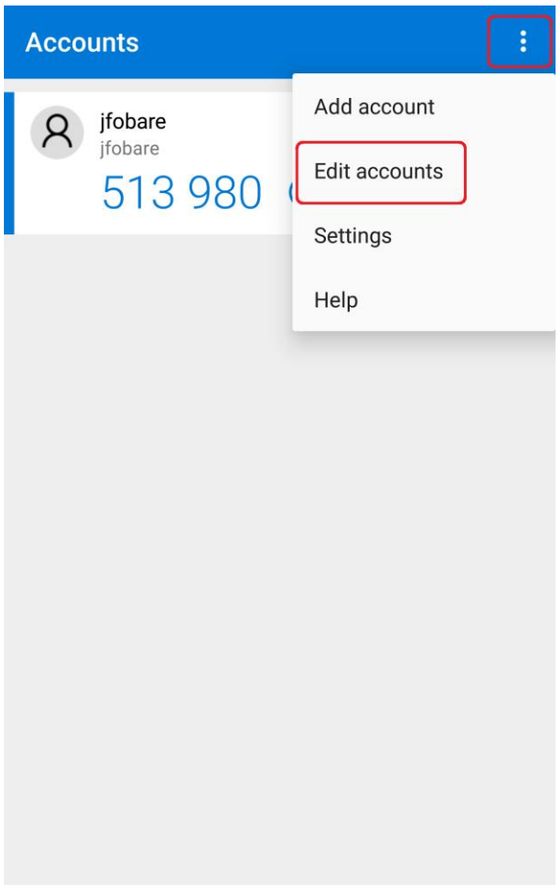
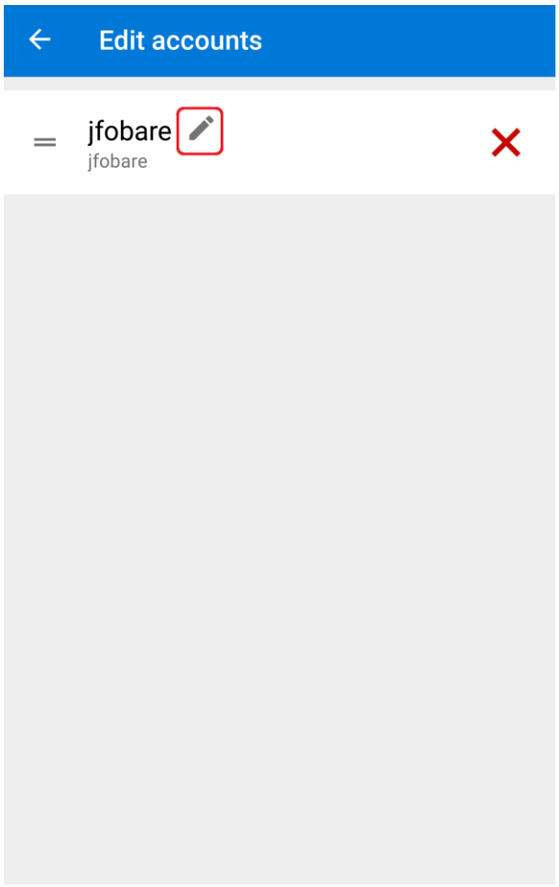
13. Now connect using your AD credentials…





14. When prompted enter the current 6-digit token code listed for your account in the Authenticator app and connect. If you see the "**Connection Complete**" message you have successfully completed setup for Pulse Two-Factor Authentication. You will now be prompted for a token code from the authenticator app whenever you attempt to connect.





15. (OPTIONAL) It is recommended you rename the account in the authenticator app to something more easily identifiable, especially if you have more than one account configured.