POSITION TITLE: NETWORK/SYSTEM ENGINEER II  
LOCATION: Office of Court Administration - Division of Technology & Court Research  
Albany, New York or New York, NY  
BASE SALARY: $81,402 + $4,200 Location Pay (NYC location only)  
CLASSIFICATION: NON-COMPETITIVE  
QUALIFICATIONS: Bachelor’s degree from an accredited college or university and four (4) years of related technical experience in a help desk or technical environment; or An equivalent combination of education and related technical experience in a help desk or technical environment.

DISTINGUISHING FEATURES OF WORK: Network/System Engineers II work under supervision in units within the Division of Technology. Network/System Engineers II are responsible for overseeing the work of Network/System Engineers I and help desk personnel and for installing and configuring network/system architecture in accordance with current standards. They are responsible for the planning, delivery and monitoring of multiple technical systems, technology infrastructure and projects. They work with court managers to ensure that all technology needs are met and to assess the performance of help desk personnel. They ensure that help desk personnel provide support in accordance with established processes and guidelines. Network/System Engineers II are responsible for evaluating and troubleshooting network servers, telecommunications equipment, courtroom technical equipment, software, hardware and for providing technical management, project plans and status reports for Division of Technology projects and initiatives and performing other related duties.

ASSIGNMENT: This position will report to the Cybersecurity Compliance Officer and will focus on the technical aspects of monitoring compliance. This includes such tasks as developing proper CIS standards, using Microsoft tools available to measure compliance with patching & updating, participating in end user training, and assisting in identifying and responding to security incidents.

GENERAL INFORMATION: The above statements are intended to describe the general nature and level of work performed by persons assigned to this title. They do not include all job duties performed by employees in the title, and every position does not necessarily require these duties. Although a position is available and situated at a specific location, the appointee may be subject to reassignment to any position in the same title in this promotion unit dependent upon the needs of the Unified Court System. All applications received from this announcement may be used to fill any vacancies in this title that may occur in this court or agency within the next six (6) months. Position(s) available at the present time: 1.

APPLICATION PROCEDURES: All interested persons meeting the minimum qualifications are encouraged to submit a UCS-5 Application for Employment form (obtainable from any administrative office in a court building or on the web at www.nycourts.gov/careers/UCS5.pdf) and a resume to:

Susanne Sloan  
Principal Court Analyst  
Office of Court Administration, Division of Technology & Court Research  
125 Jordan Road  
Troy, NY 12180  
dotapply@nycourts.gov

APPLICANTS ARE ENCOURAGED TO COMPLETE THE EEO DATA COLLECTION FORM.

POSTING DATE: September 11, 2019  
APPLICATIONS MUST BE POSTMARKED OR RECEIVED BY: October 2, 2019

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