In New York State, many courtrooms are equipped with an Assistive Listening System (ALS). An ALS can reduce background noise, improve poor acoustics, and helps many Hard of Hearing individuals understand courtroom proceedings.

A courtroom ALS uses infrared (IR) light waves to transmit speech from the courtroom sound system to an IR receiver that then converts the light waves back to audio. This technology is line-of-sight since infrared signals are sent and received in a straight line.

Please look for this sign in the courtroom to confirm ALS availability. If the sign isn't posted, please see courtroom staff for alternative accommodations. Please visit the court's ADA web page for more information, <a href="https://ww2.nycourts.gov/Accessibility/index.shtml">https://ww2.nycourts.gov/Accessibility/index.shtml</a>.



### **How can Assistive Listening Systems help?**

An infrared listening system can help court users to better understand what is said in court by amplifying and transmitting speech directly to a person's ears, without distortion or background noise. All the ALS equipment that is needed can be obtained from the courtroom staff.

Please note: You are encouraged to use your own wired 3.5mm stereo headphones or earbuds if you have them. We are currently unable to ensure the compatibility of Bluetooth earbuds or hearing aids with our ALS. Please request a headphone to use with the IR receiver.

#### What equipment will I get?

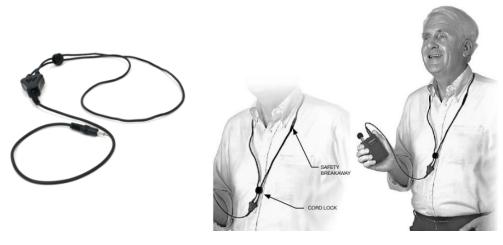


## Should I use a neckloop or headphones?

A neckloop is available and works with most hearing aids and cochlear devices that have a telephone coil (aka T-switch or T-coil). The neckloop is recommended if you have a T-coil equipped hearing aid or cochlear device.

For some individuals, the magnetic signal generated by the neckloop may not be strong enough for understanding speech unless the neckloop is held at ear level or draped over ears. Please see courtroom staff if a possible alternative is needed.

If you don't have a T-coil equipped hearing aid or cochlear processor, a headphone is recommended. Audio feedback may occur if headphones are used with hearing aids, so try using a headphone after taking off your listening device(s).

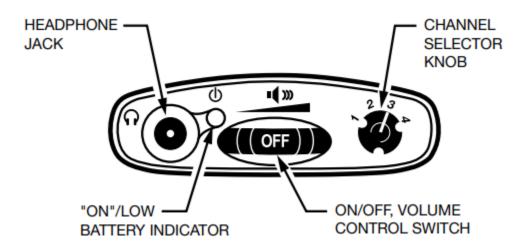


Neckloop

### **Getting Started**

1.

a. If you have a t-coil compatible hearing aid or cochlear processor, insert the neckloop into the Headphone Jack on the receiver's control panel.

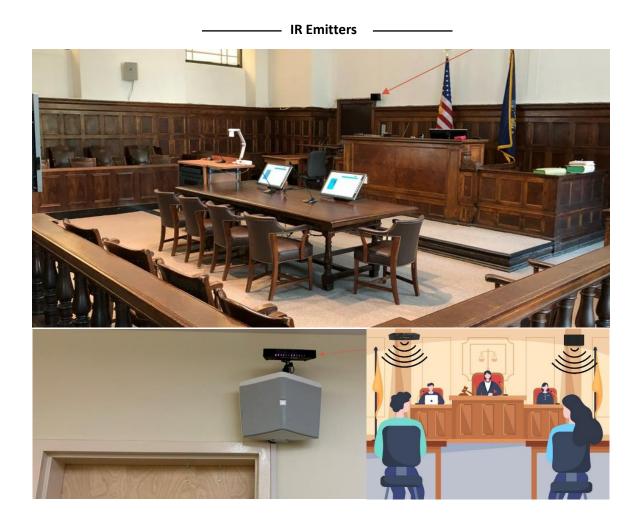


- b. If you don't have a T-coil equipped hearing aid or cochlear processor, and are using a headphone, insert the headphone cord into the Headphone Jack on the receiver's control panel.
- c. If you are using court-provided headphones, stretch the disposable ear covers over the headphone ear cups.
- 2. Make sure the Channel Selector Knob is pointing to 1.
- 3. Turn the receiver on by rotating the volume control knob to the right until you feel a click. The ON indicator should illuminate RED.

- 4. Adjust the volume by slowly rotating the knob to the right to a comfortable listening level.
- 5. To turn the receiver off, rotate the volume control knob to the left until it clicks off. The ON indicator should not be lit.

#### **For Best Results**

Keep the receiver within direct line of site of the infrared emitter located in the front of the court room. Make sure the logo on the front of the unit is not covered up while in use. Do not place the receiver in a pocket or purse/briefcase. It will not work properly if the logo is covered in any way.



### **Low Battery Indicator**

The "ON" power indicator on top of the unit will flash to indicate low battery levels. Please notify the court staff if this occurs.

### After usage

Remove the disposable ear covers if a shared headphone is used. Turn off the power on the receiver. Return it along with all other accessories to the court staff.

#### **CAUTION!**

## **Hearing Safety**

This product is designed to amplify sounds to a high-volume level which could cause hearing damage if used improperly.

To protect your hearing:

- 1. Make sure the volume is turned down before putting on the headphones or neckloop.
- 2. Slowly adjust the volume to a comfortable level.
- 3. Set the volume level at the minimum setting required for comfortable listening.
- 4. Do not allow children or other people to use the device, headphones, or neckloop.

# **Medical Device Safety**

Before using this product with an implantable or other medical device, consult your physician or the manufacturer of your device. If you have a pacemaker or other medical device, make sure that you are using this product in accordance with safety guidelines established by your physician or the device manufacturer.