Data & Evaluation for Legal Aid

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Panelists

- **Caitlin McTiernan**, Senior Consultant, Just-Tech LLC
- **Ellen Samuel**, Director of Consulting, Just-Tech, LLC
- **Holly Stevens**, Chief Data Officer, Legal Services Corporation
- **Shellie Reid (Moderator)**, Manager, Legal Services National Technology Assistance Project (LSNTAP) at Michigan Advocacy Program

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Welcome to the Legal Services National Technology Assistance Project

Poll: How would you describe your current understanding of data analysis?

Data & Evaluation Toolkit

Toolkit Structure

Toolkit Contents

Overview of Data Analysis Projects: Gain familiarity with the inputs and lifecycle of a data analysis project.

Defining the Analysis: Walk through the questions, audiences, and logistical considerations that should be addressed at the start of a project.

Collecting the Data: Review different data types, sources, and collection strategies, and understand why data type matters for analysis purposes.

Preparing and Analyzing the Data: Explore concepts, vocabulary, and approaches relating to preparing and analyzing data.

Presenting and Learning from the Data: Consider strategies for presenting data and processing analysis results.

Building a Strong Data Culture: Review tips for developing a robust data culture and staffing for data analysis.

Overview of Evaluations: Learn about common use cases and examples of evaluation in legal aid.

Data Analysis Project Examples: Explore examples of data analysis projects on online intake systems, language access, and staff workloads.

Toolkit Goals

1. Data & Evaluation Toolkit: Overview of Data Analysis Projects

How To Use This Section: Gain familiarity with the inputs and lifecycle of a data analysis project.

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Table of Contents

1. Data & Evaluation Toolkit: Overview of Data Analysis Projects

What resources are needed for a data analysis project?

When should an organization engage in a project involving data analysis?

What is the lifecycle of a data analysis project?

How does equity relate to data analysis?

Building a Strong Data Culture

Poll: How would you rate your organization's current data culture?

Poll: How often does your organization engage in data cleaning?

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Links

- **LSNTAP Website:** https://www.lsntap.org/
- **Data & Evaluation Toolkit:** https://www.lsntap.org/node/535/2023-data-evaluation-toolkit
- **LSNTAP YouTube:** https://www.youtube.com/NTAPvideos