

Pre-Bid Conference Q&A Document – RFP #OCA/HR-259

Start time: 1:00 PM

End time: 1:13 p.m.

Welcome to pre-bid conference and introductions by designated contact, followed by HR representatives. Designated contact announced bidders and representative, then opened the floor to bidder questions.

1. Is OCA looking for a cloud-supported platform?

Please be more specific.

Is the intent to run in the cloud – Hosting, sign up, test taking, the sharing of results, notifications, etc.?

OCA is looking for “full service” – Tests developed by OCA HR but administered at test sites, platform hosting services, sign-up, scoring, notification, etc. Not just cloud-based hosting.

OCA Follow-up on question asked for clarification: Did you mean giving tests remotely?

Bidder response: Not testing in cloud, but application storage and result notice was the area of interest.

OCA is looking for “full service”.

2. With regard to the initial Q&A already released, follow up on the answer to Question #5 (OCA belief that “no-show rate” expected to improve with ability to self-schedule to a location at a convenient date/time). Are certain exams prone to a high rate of no shows?

Promotional tests are more prone to no shows.

Bidder follow up: Is there a reason for that?

Promotional tests involve no fee. Nothing lost by signing up.

Bidder follow up: Will promotional exams continue to be free?

Yes.

No further questions asked.