



OUR CORE VALUES

- *Respect for all persons with whom we interact*
- *Pride in our work*
- *Commitment to quality service*
- *Willingness to help others*
- *Fairness in our interactions with others*
- *Respect for and cooperation with our co-workers*
- *Integrity in our dealings with others*



NEW YORK CITY FAMILY COURT *Our Vision for the Future*

NEW YORK CITY FAMILY COURT
60 Lafayette Street—11th Floor
New York, New York 10013
Phone: 646-386-5190
www.nycourts.gov/courts/nyclfamily

BRONX COUNTY FAMILY COURT
900 Sheridan Avenue
Bronx, New York 10451
Phone: 718-618-2098

KINGS COUNTY FAMILY COURT
330 Jay Street
Brooklyn, New York 11201
Phone: 347-401-9610

NEW YORK COUNTY FAMILY COURT
60 Lafayette Street
New York, New York 10013
Phone: 646-386-5200

QUEENS COUNTY FAMILY COURT
151-20 Jamaica Ave
Jamaica, New York 11432
Phone: 718-298-0197

RICHMOND COUNTY FAMILY COURT
100 Richmond Terrace
Staten Island, New York 10301
Phone: 646-386-5190

Our VISION for the FUTURE



The New York City Family Court Strategic Plan

HONORABLE JEANETTE RUIZ
Administrative Judge

GEORGE CAFASSO
Chief Clerk



OUR MISSION

To protect the rights of families and children by ensuring the just and timely resolution of all matters brought before the court.

New York City Family Court is a family-focused court committed to addressing a wide range of issues involving children and families.

We recognize that families who appear in our court may be experiencing a crisis. We strive to create a court environment that conveys respect and confidence.



STRATEGIC PLAN: OUR VISION FOR THE FUTURE

WHY ARE WE DOING THIS?

In January 2015, the New York State legislature increased the number of statutory judgeships in the New York City Family Court for the first time in over twenty years. Nine additional judgeships were allocated to our court.

This presented us with the rare opportunity to examine how our court achieves its primary purpose of serving the community and what changes could be made to improve how we perform that role.

STRATEGIC PLAN GOALS

- *Timely disposition of all cases*
- *Continuous Trials*
- *Improved time to permanency for children in out-of-home care*
- *Adherence to the One Family, One Judge principle when appropriate*
- *Efficiency in all Family Court operations*
- *Promoting respect for all, litigants and court staff alike*

HOW WILL WE DO THIS?

Strategies for each of these goals have been identified, such as:

- *Creating trial parts and a tracking system*
- *Assessing older cases to reduce backlogs*
- *Returning permanency hearings to the judge who first heard the case*
- *Establishing case processing time frames for each case type*
- *Identifying more efficient ways to guide litigants through Family Court*
- *Improving the Court website to better help litigants*
- *Surveying court users to determine areas of concern*

MEASURING OURSELVES

Our court will hold itself accountable by monitoring the following measure and others:

- *Time from filing to first appearance*
- *Time from filing to disposition*
- *Duration of trials*
- *Number of cases adjourned to a “time certain” or specific time*
- *Percentage of children returned home or to another permanency option within two and three years*