New York State Unified Court System

> Office of Alternative Dispute Resolution Programs

Community Dispute
Resolution Centers

ANNUAL STATISTICAL REPORT

FISCAL YEAR 2022-2023





INTRODUCTION

The Community Dispute Resolution Centers Program (CDRCP) is an initiative funded, managed and supervised by the New York State Unified Court System (UCS). Established in 1981, the CDRCP offers conflict resolution services that help people address and resolve issues between individuals and within groups, to constructively handle disputes, avoid prolonged litigation, and even prevent violence. The CDRCP funds independent not-for-profit agencies – CDRCs – in every county of New York State who collectively provide services in more than 20,000 case serving more than 50,000 New Yorkers.

CDRCs' free and affordable conflict resolution services including mediation, arbitration, multi-party facilitation, training, conflict coaching and restorative practices. About half of CDRC cases originate in the court. The other half consist of self-referrals – oftentimes previous clients – and referrals from other organizations that serve the community such as law enforcement, legal services, and schools. Many common types of disputes, such as neighbor and community disagreements, child custody and visitation disputes, small claims matters, and landlord-tenant issues are well suited for CDRC services. Any New Yorker may use the services of the CDRC in his or her local area, regardless of whether he or she has a case pending in court.

ANNUAL STATISTICAL REPORT OVERVIEW

OADR collects data from every CDRC throughout the year, gathering information about the types of cases handled, who has referred them, what processes parties go through and the ultimate outcome of the case. To ensure that data is reported using the same standards across the state, OADR provides CDRCs with software used for case management, data collection, reporting and analysis.

The CDRCP Annual Statistical Report provides detailed statistical reports on the workload and of the CDRCs for the 2022-2023 fiscal year. It shares specific information on the types of cases handled, case outcomes, and referral sources. Some reports contain aggregate statewide case data, whereas others organize the data by county.

www.nycourts.gov/adr

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Table 1: Case Types and Individuals Served (FY2022-2023)

| Case Matters | Case Type | Total Cases | Individuals Served |
|----------------------|---------------------------------------|-------------|-----------------------|
| Civil Matters | Civil - Large Claim | 188 | 413 |
| | Civil - Mobile Home | 6 | 14 |
| | Civil - Small Claim | 8,018 | 16,883 |
| | Lemon Law | 190 | 423 |
| | Total | 8,402 | 17,733 |
| Criminal Matters | Felony | 101 | 141 |
| | Misdemeanor or Violation | 842 | 1,479 |
| | Total | 943 | 1,620 |
| Custody, Visitation, | Matrimonial | 737 | 1,870 |
| and Divorce | Parenting Issues (Custody/Visitation/ | 5,362 | 18,552 |
| | Total | 6,099 | 20,422 |
| Housing | Civil - Housing | 3,419 | 6,502 |
| | Total | 3,419 | 6,502 |
| Other | Unspecified | 1 | |
| | Other | 339 | 949 |
| | Total | 340 | 949 |
| Public Welfare and | ACCESS-VR | 6 | 16 |
| Benefit Matters | Early Intervention | 50 | 224 |
| | Public Benefits | 18 | 49 |
| | Special Education | 371 | 1,545 |
| | Total | 445 | 1,834 |
| Surrogate Matters | Guardianship | 62 | 169 |
| | Probate/Estate | 115 | 330 |
| | Total | 177 | 499 |
| Youth | Child Permanency | 4 | 18 |
| | Juvenile Delinquency | 164 | 485 |
| | PINS/Pre-Pins | 88 | 241 |
| | Youth | 1,529 | 3,196 |
| | Total | 1,785 | 3,940 |
| | Grand Total | 21,610 | 53,499 |

Table 2: Referral Sources (FY2022-2023)

| Referral Sources | Referral Source Detail (group) | Total Cases | Individuals Served |
|-------------------|--|------------------|-----------------------|
| City, Town, and | City Court | 4,294 | 8,966 |
| Village Courts | County Court | 19 | 38 |
| | NYC Civil Courts | 416 | 635 |
| | Small Claims Court | 2,228 | 5,028 |
| | Town/Village Courts | 775 | 1,590 |
| | Total | 7,732 | 16,257 |
| Family Court | Family Court Clerk | 196 | 669 |
| | Family Court Diversion | 303 | 1,016 |
| | Family Court Intake | 908 | 3,084 |
| | Family Court Judge | 1,949 | 7,812 |
| | Family Court Magistrate | 290 | 979 |
| | Family Court Petition | 82 | 296 |
| | Total | 3,728 | 13,856 |
| Law Enforcement | Attorney General | 181 | 417 |
| | District Attorney | 11 | 39 |
| | Local Police | 172 | 321 |
| | Probation | 331 | 745 |
| | Sheriff | 17 | 39 |
| | State Police | 1 | 1 |
| | Total | 713 | 1,562 |
| Other | Business/Corporation | 11 | 26 |
| Other | | 19 | 53 |
| | Employer/EAP Hotline | 827 | |
| | | 5 | 1,372 19 |
| | Law Guardian | | |
| | Legal Aid/Services | 328 | 636 |
| | Private Agency | 236 | 607 |
| | Private Attorney | 87 | 294 |
| | Public Defender | 9 | 10 |
| | Religious Referral | 8 | 26 |
| | Special Event | 2 | 21 |
| | Unspecified | 96 | 415 |
| | Website | 1,026 | 2,370 |
| | Total | 2,654 | 5,849 |
| Public Agencies | Adult Protective Services | 2 | 3 |
| | Department of Social Services | 199 | 422 |
| | Division of Human Rights | 1 | 4 |
| | NYS Division of Housing | 187 | 393 |
| | Public Agency | 770 | 1,714 |
| | Total | 1,159 | 2,536 |
| School | School | 1,414 | 3,188 |
| | Total | 1,414 | 3,188 |
| Self-Referral | Media | 83 | 204 |
| | Prior Client (returning with new matter) | 1,798 | 4,537 |
| | Referred by Previous Client | 146 | 403 |
| | Walk-In / Call-In | 1,079 | 2,156 |
| | Word of Mouth | 906 | 2,325 |
| | Total | 4,012 | 9,625 |
| Supreme and | | 99 | 277 |
| | Supreme Court | 22 | 4// |
| · · | Currogatos Court | 00 | 240 |
| Surrogates Courts | Surrogates Court Total | 99 198 | 349 626 |

Table 3: ADR Processes and Outcomes (FY2022-2023)

| Process | Outcome | |
|--------------------------|--|-------|
| Arbitration | Decision Rendered | 120 |
| | DR Services Initiated- issues Unamenable | 8 |
| | Full Agreement | 56 |
| | Other | 2 |
| Conciliation | DR Services Initiated- issues Unamenable | 2 |
| | Full Agreement | 590 |
| | No Agreement | 108 |
| | Partial Agreement | 10 |
| | Other | 8 |
| Conflict Coaching | Conflict Coaching Session(s) Completed | 1,761 |
| | Other | 2 |
| Fair Hearing | Decision Rendered | 2 |
| | DR Services Initiated- issues Unamenable | 1 |
| | Full Agreement | 10 |
| Mediation | DR Services Initiated- issues Unamenable | 26 |
| | Full Agreement | 4,747 |
| | No Agreement | 2,309 |
| | Partial Agreement | 329 |
| | Other | 23 |
| Multi-party Facilitation | Facilitated Session(s) Completed | 30 |
| | Other | 3 |
| Other | Full Agreement | 1 |
| | No Agreement | 2 |
| | Other | 27 |
| Restorative Practice | Circle Conducted | 159 |
| | Circle Conducted-plan created | 9 |
| | Conference Conducted- No Plan Created | 2 |
| | Conference Conducted- Plan Created | 17 |
| | Dialogue Conducted | 66 |
| | Other | 15 |

Table 4: Referral Source by County (FY2022-2023)

| County | City, Town, and Village Courts | Family Court | Law Enforcement | Public Agencies | School | Self-Referral | Supreme and Surrogates Courts | Other | Grand Total |
|-------------|--------------------------------------|--------------|--------------------|--------------------|--------|---------------|-------------------------------------|-------|-------------|
| Albany | 34 | 133 | 11 | 1 | 172 | 43 | | 8 | 402 |
| Allegany | | 11 | 3 | | 1 | 1 | | | 16 |
| Bronx | 98 | 13 | 117 | 373 | 18 | 124 | | 770 | 1,513 |
| Broome | 352 | 167 | 5 | 5 | 16 | 434 | 3 | 27 | 1,009 |
| Cattaraugus | 105 | 19 | | | | 6 | | 3 | 133 |
| Cayuga | 55 | 23 | 1 | | 1 | 13 | | 3 | 96 |
| Chautauqua | 227 | 23 | 12 | 1 | | 23 | 1 | 12 | 299 |
| Chemung | 99 | 66 | 3 | 22 | 111 | 72 | | 33 | 406 |
| Chenango | 6 | 65 | | | 1 | 7 | | 3 | 82 |
| Clinton | 285 | 7 | 7 | 8 | 3 | 59 | | 40 | 409 |
| Columbia | | 49 | | | | 4 | | 5 | 58 |
| Cortland | 46 | 168 | 1 | 4 | 1 | 19 | | 2 | 241 |
| Delaware | 2 | 105 | | | 1 | 6 | | 3 | 117 |
| Dutchess | 177 | 41 | 1 | 2 | 45 | 65 | 4 | 112 | 447 |
| Erie | 284 | 377 | 84 | 8 | 9 | 127 | 9 | 110 | 1,008 |
| Essex | 56 | | | 2 | | 71 | 1 | 3 | 133 |
| Franklin | 423 | | | 1 | | 314 | 8 | 6 | 752 |
| Fulton | 331 | 16 | | | | 2 | | | 349 |
| Genesee | 101 | 146 | | | | 8 | 1 | 7 | 263 |
| Greene | 1 | 90 | | 4 | | | | 11 | 106 |
| Hamilton | | 8 | | 3 | | 3 | | 1 | 15 |
| Herkimer | 82 | 8 | | 188 | 1 | 14 | | 1 | 294 |
| Jefferson | 180 | 48 | 29 | 8 | 16 | 144 | 1 | 30 | 456 |
| Kings | 661 | 41 | 63 | 73 | 12 | 241 | 10 | 420 | 1,521 |
| Lewis | | 1 | | 3 | | 5 | | 1 | 10 |
| Livingston | | 61 | | | 67 | 32 | | 13 | 173 |
| Madison | 41 | 60 | | 13 | 3 | 6 | | 2 | 125 |
| Monroe | 38 | 212 | 17 | 111 | 16 | 109 | 69 | 47 | 619 |
| Montgomery | 14 | 9 | 1 | | | 1 | | 2 | 27 |
| Nassau | 470 | | 63 | | 4 | 3 | | 52 | 592 |
| New York | 194 | 14 | 52 | 47 | 6 | 130 | 12 | 247 | 702 |
| Niagara | 183 | 66 | | 2 | 1 | 23 | | 15 | 290 |

For specific referral sources included in each column, please see Table 2.

Table 4: Referral Source by County (FY2022-2023)

| County | City, Town, and Village Courts | Family Court | Law Enforcement | Public Agencies | School | Self-Referral | Supreme and Surrogates Courts | Other | Grand Total |
|--------------|--------------------------------------|--------------|--------------------|--------------------|--------|---------------|-------------------------------------|-------|-------------|
| Oneida | 486 | 65 | 12 | 28 | 49 | 27 | | 8 | 675 |
| Onondaga | 161 | 337 | 2 | 45 | 16 | 34 | | 26 | 621 |
| Ontario | 76 | 154 | 3 | | 29 | 79 | 1 | 17 | 359 |
| Orange | 157 | 59 | 5 | 7 | 5 | 27 | 4 | 35 | 299 |
| Orleans | | 5 | | | | 3 | | | 8 |
| Oswego | 1 | 226 | 1 | 5 | 1 | 81 | 1 | 8 | 324 |
| Other | | | | | | 2 | | 3 | 5 |
| Otsego | 10 | 67 | | 1 | 1 | 17 | | 7 | 103 |
| Putnam | 60 | 5 | 5 | 2 | 1 | 2 | 6 | 7 | 88 |
| Queens | 451 | 15 | 22 | 32 | 23 | 440 | 2 | 127 | 1,112 |
| Rensselaer | 157 | 11 | 5 | | | 21 | | 3 | 197 |
| Richmond | 122 | | 18 | 6 | 7 | 16 | 4 | 69 | 242 |
| Rockland | 12 | 22 | | 1 | 1 | | 3 | | 39 |
| Saratoga | 278 | | 7 | 7 | 118 | 15 | | 5 | 430 |
| Schenectady | 29 | 9 | 2 | 1 | 311 | 8 | | 2 | 362 |
| Schoharie | | 24 | | 1 | | 5 | | | 30 |
| Schuyler | | 29 | | | 1 | 19 | | 5 | 54 |
| Seneca | 1 | 31 | | 1 | 1 | 10 | | 2 | 46 |
| St. Lawrence | 443 | 4 | 2 | 15 | 13 | 621 | 5 | 95 | 1,198 |
| Steuben | 34 | 81 | 49 | 21 | 3 | 111 | 1 | 78 | 378 |
| Suffolk | 253 | 62 | 32 | 6 | 7 | 4 | | 78 | 442 |
| Sullivan | 3 | 73 | 3 | 1 | | 9 | | 7 | 96 |
| Tioga | 49 | 18 | 1 | 7 | | 147 | 1 | 9 | 232 |
| Tompkins | 68 | 43 | 3 | 6 | 1 | 80 | | 41 | 242 |
| Ulster | 177 | 114 | 3 | 2 | 7 | 33 | 5 | 23 | 364 |
| Warren | 99 | 5 | 16 | 1 | 1 | 7 | | 2 | 131 |
| Washington | | 2 | 7 | 3 | | 10 | | | 22 |
| Wayne | 1 | 94 | | | 1 | 20 | | 2 | 118 |
| Westchester | 58 | 79 | 45 | 81 | 311 | 28 | 46 | 1 | 649 |
| Wyoming | | 13 | | | | 1 | | | 14 |
| Yates | | 34 | | | 1 | 26 | | 5 | 66 |
| Grand Total | 7,732 | 3,728 | 713 | 1,159 | 1,414 | 4,012 | 198 | 2,654 | 21,610 |

For specific referral sources included in each column, please see Table 2.

Table 5: ADR Process by County (FY2022-2023)

| | | - | • | , | | | | | | |
|-------------|-------------|-------------------------------------|--------------|----------------------|--------------|-----------|-----------------------------|-------|-------------------------|------------|
| County | Arbitration | Case Management and Intake Services | Conciliation | Conflict Coaching | Fair Hearing | Mediation | Multi-party Facilitation | Other | Restorative Practice | Grand Tota |
| Albany | 1 | 135 | | 113 | | 151 | 1 | | 1 | 402 |
| Allegany | | 11 | | 2 | | 3 | | | | 16 |
| Bronx | 1 | 689 | 8 | 435 | | 376 | | | 4 | 1,513 |
| Broome | 3 | 586 | 235 | 4 | | 180 | | 1 | | 1,009 |
| Cattaraugus | | 89 | 1 | 1 | | 42 | | | | 133 |
| Cayuga | | 16 | | | | 80 | | | | 96 |
| Chautauqua | | 206 | 7 | 5 | | 81 | | | | 299 |
| Chemung | 1 | 228 | 62 | 94 | | 17 | 1 | | 3 | 406 |
| Chenango | | 48 | 1 | | | 29 | | | 4 | 82 |
| Clinton | | 111 | | 71 | | 219 | | | 8 | 409 |
| Columbia | | 48 | | | | 10 | | | | 58 |
| Cortland | | 167 | 8 | | | 66 | | | | 241 |
| Delaware | | 75 | 1 | | | 40 | | | 1 | 117 |
| Dutchess | | 310 | | | | 87 | | | 50 | 447 |
| Erie | | 521 | 9 | 80 | | 393 | 1 | | 4 | 1,008 |
| Essex | | 10 | | 42 | | 70 | 9 | | 2 | 133 |
| Franklin | | 19 | 2 | | | 731 | | | | 752 |
| Fulton | | 333 | 2 | | | 14 | | | | 349 |
| Genesee | | 185 | 7 | | | 71 | | | | 263 |
| Greene | | 64 | | 3 | | 39 | | | | 106 |
| Hamilton | | 2 | | 8 | | 4 | 1 | | | 15 |
| Herkimer | | 260 | 8 | | 12 | 14 | | | | 294 |
| Jefferson | | 307 | 36 | 36 | | 58 | | | 19 | 456 |
| Kings | 8 | 1,021 | | 122 | | 334 | 8 | | 28 | 1,521 |
| Lewis | | 10 | | | | | | | | 10 |
| Livingston | | 59 | | 45 | | 51 | | 1 | 17 | 173 |
| Madison | | 85 | 4 | | | 35 | 1 | | | 125 |
| Monroe | 65 | 340 | 16 | 17 | | 142 | | 24 | 15 | 619 |
| Montgomery | | 21 | 1 | | | 5 | | | | 27 |
| Nassau | 55 | 59 | | | | 478 | | | | 592 |
| New York | 5 | 464 | 5 | 7 | | 180 | 6 | | 35 | 702 |
| Niagara | | 165 | 4 | 2 | | 119 | | | | 290 |
| Oneida | | 521 | 16 | 22 | | 115 | | | 1 | 675 |

Table 5: ADR Process by County (FY2022-2023)

| | | | , , | , | | | | | | |
|--------------------|-------------|--|--------------|----------------------|--------------|-----------|-----------------------------|-------|-------------------------|------------|
| County | Arbitration | Case Management and Intake Services | Conciliation | Conflict Coaching | Fair Hearing | Mediation | Multi-party Facilitation | Other | Restorative Practice | Grand Tota |
| Onondaga | 2 | 419 | 39 | 3 | | 156 | 2 | | | 621 |
| Ontario | _ | 173 | 3 | 17 | | 163 | _ | | 3 | 359 |
| Orange | 2 | 125 | 1 | | | 171 | | | - | 299 |
| Orleans | | 1 | | | | 7 | | | | 8 |
| Oswego | | 170 | 2 | | | 152 | | | | 324 |
| Other | | 4 | | | | | | 1 | | 5 |
| Otsego | | 73 | | 2 | | 25 | | | 3 | 103 |
| Putnam | 1 | 65 | | | | 22 | | | | 88 |
| Queens | 2 | 872 | | 77 | | 158 | | | 3 | 1,112 |
| Rensselaer | 2 | 169 | | | | 26 | | | | 197 |
| Richmond | 4 | 145 | | 4 | | 76 | 1 | | 12 | 242 |
| Rockland | | 3 | | | | 36 | | | | 39 |
| Saratoga | 3 | 304 | | 59 | | 56 | | | 8 | 430 |
| Schenectady | | 60 | | 223 | | 77 | | | 2 | 362 |
| Schoharie | | 16 | 1 | | | 13 | | | | 30 |
| Schuyler | | 31 | 14 | 1 | | 8 | | | | 54 |
| Seneca | | 16 | | | | 30 | | | | 46 |
| St. Lawrence | | 216 | 8 | 3 | 1 | 967 | 1 | 2 | | 1,198 |
| Steuben | | 165 | 22 | | | 191 | | | | 378 |
| Suffolk | 27 | 149 | | | | 266 | | | | 442 |
| Sullivan | | 42 | | | | 54 | | | | 96 |
| Tioga | | 116 | 91 | 1 | | 22 | 1 | 1 | | 232 |
| Tompkins | 1 | 168 | 21 | 4 | | 48 | | | | 242 |
| Ulster | 2 | 191 | 1 | | | 170 | | | | 364 |
| Warren | | 108 | | 1 | | 19 | | | 3 | 131 |
| Washington | 1 | 16 | | 1 | | 4 | | | | 22 |
| Wayne | | 28 | | | | 90 | | | | 118 |
| Westchester | | 122 | 81 | 258 | | 146 | | | 42 | 649 |
| Wyoming | | 3 | | | | 11 | | | | 14 |
| Yates | | 29 | 1 | | | 36 | | | | 66 |
| Grand Total | 186 | 11,164 | 718 | 1,763 | 13 | 7,434 | 33 | 30 | 268 | 21,610 |

Table 6: Case Disposition by County (FY2022-2023)

| County | DR Services- Resolved | DR Services- Not Resolved | Parties Declined | Parties Failed to Show | Screened Inappropriate | Unable to Contact Parties | Other | Grand Total |
|-------------|--------------------------|------------------------------|---------------------|---------------------------|---------------------------|---------------------------------|-------|-------------|
| Albany | 206 | 84 | 60 | 3 | 11 | 34 | 4 | 402 |
| Allegany | 9 | | 3 | | 1 | 3 | | 16 |
| Bronx | 559 | 307 | 432 | 21 | 19 | 166 | 9 | 1,513 |
| Broome | 357 | 85 | 328 | 39 | 14 | 162 | 24 | 1,009 |
| Cattaraugus | 43 | 15 | 33 | 3 | 2 | 37 | | 133 |
| Cayuga | 44 | 39 | 6 | 6 | | | 1 | 96 |
| Chautauqua | 70 | 43 | 68 | 11 | 3 | 103 | 1 | 299 |
| Chemung | 177 | 6 | 96 | 2 | 38 | 85 | 2 | 406 |
| Chenango | 32 | 3 | 22 | | 6 | 18 | 1 | 82 |
| Clinton | 231 | 70 | 5 | 97 | 1 | | 5 | 409 |
| Columbia | 7 | 4 | 13 | | 2 | 32 | | 58 |
| Cortland | 76 | 10 | 74 | 7 | 12 | 61 | 1 | 241 |
| Delaware | 28 | 18 | 43 | 1 | 15 | 10 | 2 | 117 |
| Dutchess | 112 | 40 | 194 | 1 | 39 | 61 | | 447 |
| Erie | 443 | 132 | 190 | 46 | 19 | 175 | 3 | 1,008 |
| Essex | 120 | 4 | | 9 | | | | 133 |
| Franklin | 721 | 17 | 2 | | 7 | 2 | 3 | 752 |
| Fulton | 16 | 7 | 105 | 1 | 13 | 206 | 1 | 349 |
| Genesee | 78 | 28 | 83 | 2 | 12 | 60 | | 263 |
| Greene | 39 | 8 | 21 | 1 | 3 | 34 | | 106 |
| Hamilton | 12 | 1 | | 2 | | | | 15 |
| Herkimer | 37 | 5 | 195 | 1 | 4 | 52 | | 294 |
| Jefferson | 141 | 31 | 175 | 5 | 37 | 51 | 16 | 456 |
| Kings | 535 | 109 | 312 | 8 | 162 | 394 | 1 | 1,521 |
| Lewis | | | 7 | | | 1 | 2 | 10 |
| Livingston | 104 | 13 | 39 | 2 | 6 | 9 | | 173 |
| Madison | 37 | 10 | 31 | 1 | 5 | 41 | | 125 |
| Monroe | 224 | 60 | 161 | 43 | 36 | 53 | 42 | 619 |
| Montgomery | 8 | 2 | 6 | | 2 | 9 | | 27 |
| Nassau | 284 | 268 | 39 | | 1 | | | 592 |
| New York | 217 | 81 | 268 | 6 | 56 | 73 | 1 | 702 |
| Niagara | 83 | 55 | 69 | 9 | 8 | 66 | | 290 |

Table 6: Case Disposition by County (FY2022-2023)

| County | DR Services- Resolved | DR Services- Not Resolved | Parties Declined | Parties Failed to Show | Screened Inappropriate | Unable to Contact Parties | Other | Grand Total |
|--------------|--------------------------|------------------------------|---------------------|---------------------------|---------------------------|---------------------------------|-------|-------------|
| Oneida | 163 | 27 | 204 | 16 | 23 | 240 | 2 | 675 |
| Onondaga | 174 | 43 | 123 | 3 | 19 | 251 | 8 | 621 |
| Ontario | 182 | 40 | 69 | 9 | 18 | 39 | 2 | 359 |
| Orange | 111 | 71 | 61 | 1 | 4 | 48 | 3 | 299 |
| Orleans | 5 | 2 | | | | 1 | | 8 |
| Oswego | 140 | 27 | 58 | 18 | 33 | 48 | | 324 |
| Other | | | 1 | | 3 | | 1 | 5 |
| Otsego | 27 | 7 | 37 | 1 | 5 | 26 | | 103 |
| Putnam | 18 | 12 | 33 | 2 | 1 | 21 | 1 | 88 |
| Queens | 284 | 62 | 249 | 13 | 32 | 465 | 7 | 1,112 |
| Rensselaer | 27 | 14 | 59 | 1 | 1 | 94 | 1 | 197 |
| Richmond | 76 | 35 | 62 | 2 | 10 | 49 | 8 | 242 |
| Rockland | 20 | 17 | 2 | | | | | 39 |
| Saratoga | 135 | 16 | 100 | 3 | 2 | 168 | 6 | 430 |
| Schenectady | 293 | 23 | 32 | 1 | 4 | 8 | 1 | 362 |
| Schoharie | 6 | 9 | 6 | | 4 | 5 | | 30 |
| Schuyler | 22 | 2 | 21 | | 2 | 7 | | 54 |
| Seneca | 23 | 7 | 5 | 9 | 1 | | 1 | 46 |
| St. Lawrence | 955 | 77 | 20 | 13 | 56 | 11 | 66 | 1,198 |
| Steuben | 206 | 12 | 92 | 8 | 29 | 30 | 1 | 378 |
| Suffolk | 161 | 151 | 45 | 1 | 9 | 71 | 4 | 442 |
| Sullivan | 31 | 26 | 15 | 2 | 8 | 14 | | 96 |
| Tioga | 100 | 20 | 85 | 6 | 6 | 14 | 1 | 232 |
| Tompkins | 58 | 21 | 88 | | 31 | 44 | | 242 |
| Ulster | 106 | 84 | 99 | 5 | 2 | 68 | | 364 |
| Warren | 32 | 6 | 32 | 2 | 4 | 53 | 2 | 131 |
| Washington | 7 | 2 | 6 | | 4 | 3 | | 22 |
| Wayne | 73 | 19 | 12 | 13 | | | 1 | 118 |
| Westchester | 481 | 60 | 16 | 3 | 9 | 80 | | 649 |
| Wyoming | 9 | 4 | | 1 | | | | 14 |
| Yates | 36 | 5 | 10 | 2 | 4 | 8 | 1 | 66 |
| Grand Total | 9,011 | 2,456 | 4,722 | 462 | 858 | 3,864 | 237 | 21,610 |

Table 7: Case Disposition by Type (FY2022-2023)

| Case Matters | Case Type | DR Services- Resolved | DR Services- Not Resolved | Parties Declined | Parties Failed to Show | Screened In appropriate | Unable to Contact Parties | Other | Grand Total |
|---------------------------------------|---|--------------------------|---------------------------------|---------------------|------------------------------|-------------------------|---------------------------------|-------|-------------|
| Civil Matters | Civil - Large Claim | 82 | 22 | 33 | 2 | 15 | 19 | 15 | 188 |
| | Civil - Mobile Home | 1 | 1 | 1 | 1 | 2 | | | 6 |
| | Civil - Small Claim | 2,557 | 1,134 | 1,931 | 133 | 91 | 2,141 | 31 | 8,018 |
| | Lemon Law | 174 | 8 | 5 | | | | 3 | 190 |
| Criminal Matters | Felony | 88 | 1 | 1 | 1 | 1 | 9 | | 101 |
| | Misdemeanor or Violation | 418 | 134 | 168 | 10 | 20 | 64 | 28 | 842 |
| Custody, Visitation, and | Matrimonial | 225 | 33 | 224 | 52 | 108 | 72 | 23 | 737 |
| Divorce | Parenting Issues (Custody/ Visitation/Support) | 2,085 | 735 | 1,090 | 156 | 486 | 755 | 55 | 5,362 |
| Housing | Civil - Housing | 1,389 | 247 | 916 | 73 | 72 | 682 | 40 | 3,419 |
| Public Welfare and Benefit Matters | ACCESS-VR | 3 | 1 | 2 | | | | | 6 |
| Deliette Watters | Early Intervention | 31 | 10 | 6 | | | 2 | 1 | 50 |
| | Public Benefits | 7 | 1 | 4 | 1 | 2 | 2 | 1 | 18 |
| | Special Education | 260 | 40 | 58 | 2 | 4 | 5 | 2 | 371 |
| Surrogate Matters | Guardianship | 23 | 10 | 13 | 2 | 3 | 10 | 1 | 62 |
| | Probate/Estate | 46 | 39 | 10 | | 11 | 7 | 2 | 115 |

Table 7: Case Disposition by Type (FY2022-2023)

| Case Matters | Case Type | DR Services- Resolved | DR Services- Not Resolved | Parties Declined | Parties Failed to Show | Screened In appropriate | Unable to Contact Parties | Other | Grand Total |
|--------------|----------------------|--------------------------|---------------------------------|---------------------|------------------------------|-------------------------|---------------------------------|-------|-------------|
| Youth | Child Permanency | | 1 | 1 | | 1 | | 1 | 4 |
| | Juvenile Delinquency | 109 | 1 | 23 | 8 | 4 | 9 | 10 | 164 |
| | PINS / Pre-Pins | 41 | 1 | 19 | 5 | 7 | 14 | 1 | 88 |
| | Youth | 1,320 | 27 | 118 | 11 | 8 | 29 | 16 | 1,529 |
| Other | Other | 152 | 10 | 99 | 5 | 23 | 44 | 6 | 339 |
| | Grand Total | 9,011 | 2,456 | 4,722 | 462 | 858 | 3,864 | 237 | 21,610 |

Table 8: Case Disposition by Nature (FY2022-2023)

| Nature | DR Services- Resolved | DR Services- Not Resolved | Parties Declined | Parties Failed to Show | Screened In appropriate | Unable to Contact Parties | Other | Grand Total |
|----------------------------------|--------------------------|---------------------------------|---------------------|------------------------------|-------------------------|---------------------------------|-------|-------------|
| Adoption Planning | 1 | | | 1 | 1 | | | 3 |
| Aggravated Assault | 34 | 1 | 3 | 1 | | 2 | 2 | 43 |
| Aggravated Harassment | 4 | | 3 | | 1 | 1 | | 9 |
| Agricultural Services Dispute | 521 | 34 | 228 | | 1 | 6 | 1 | 791 |
| Assault | 112 | 1 | 8 | 2 | 6 | 7 | 3 | 139 |
| Bank Loan | 23 | 1 | 6 | 19 | | 25 | 1 | 75 |
| Behavior Issues (not PINS) | 204 | 6 | 16 | 1 | 3 | 10 | 2 | 242 |
| Boundary Dispute | | | 1 | | | 4 | | 5 |
| Breach of Contract | 1,051 | 605 | 1,011 | 73 | 44 | 1,376 | 27 | 4,187 |
| Burglary | 4 | 1 | | 1 | | 1 | 2 | 9 |
| Caregiver Issues | 9 | | 3 | 1 | | 2 | 1 | 16 |
| Citizen Police Complaint | | | | | 1 | | | 1 |
| Classification | 11 | 1 | | 1 | | | | 13 |
| Communication | 199 | 49 | 123 | 18 | 45 | 95 | 3 | 532 |
| Criminal Misapplication of Prop. | . 5 | 2 | | | | 1 | | 8 |
| Criminal Mischief | 48 | 13 | 5 | 1 | | 2 | 27 | 96 |
| Criminal Possession of Stolen P | 19 | | 2 | 2 | | | | 23 |
| Criminal Trespass | 3 | | 2 | | | | | 5 |
| Custody Modification | 739 | 238 | 396 | 69 | 134 | 294 | 17 | 1,887 |
| Custody-Original | 946 | 257 | 421 | 70 | 196 | 294 | 25 | 2,209 |
| Discipline | | | 3 | | | | | 3 |
| Divorce (Multi-Issues) | 156 | 15 | 186 | 46 | 92 | 54 | 19 | 568 |
| Ejectment | 1 | | 1 | | | 2 | | 4 |
| Enforcement/Violation | 14 | 7 | 9 | | 2 | 14 | 1 | 47 |
| Estate Admin (w/o will) | 5 | 8 | | | 1 | | | 14 |
| Estate Admin Small (Small Esta | | 1 | | | | | | 1 |
| Estate Probate (with will) | 29 | 24 | 2 | | 3 | 2 | | 60 |
| Evaluation | 13 | 2 | 3 | | | 1 | | 19 |
| Eviction | 693 | 51 | 85 | 41 | 9 | 52 | 10 | 941 |
| Fee Dispute | | 1 | 1 | | | 2 | | 4 |
| Fraud/Bad Checks | 1 | | | | 1 | | | 2 |
| Grand Larceny | 10 | | | | | 3 | | 13 |
| Guardianship (17-A, Developme. | . 4 | 5 | | | 1 | | | 10 |

Table 8: Case Disposition by Nature (FY2022-2023)

| Nature | DR Services- Resolved | DR Services- Not Resolved | Parties Declined | Parties Failed to Show | Screened In appropriate | Unable to Contact Parties | Other | Grand Total |
|---------------------------------|--------------------------|---------------------------------|---------------------|------------------------------|-------------------------|---------------------------------|-------|-------------|
| Guardianship (Person and/or Pr. | . 1 | 1 | | | 2 | | | 4 |
| Guardianship (Person Only) | 1 | | 1 | | | | | 2 |
| Guardianship-Child | | | | | | | 1 | 1 |
| Harassment | 68 | 42 | 71 | 3 | 6 | 15 | 1 | 206 |
| Holdover on Rental Property | 164 | 13 | 8 | 2 | 7 | 11 | 17 | 222 |
| Housing Discrimination | 2 | 1 | 2 | | | 3 | | 8 |
| IEP/Program | 135 | 18 | 24 | 1 | 2 | 2 | | 182 |
| Independent Evaluation | 7 | 1 | 2 | | | | | 10 |
| Interpersonal Dispute | 2,105 | 270 | 743 | 42 | 123 | 551 | 38 | 3,872 |
| Labor Issues | 1 | | | | | | | 1 |
| Larceny | 3 | | | | | | | 3 |
| Lease Dispute | 35 | 12 | 35 | | | 25 | | 107 |
| Leased Vehicle | 48 | 2 | 1 | | | | | 51 |
| Machinery Dispute | 5 | 2 | 8 | 1 | | 4 | | 20 |
| Marital Mediation | 36 | 8 | 22 | 4 | 10 | 14 | 2 | 96 |
| Menacing | 14 | | 1 | 1 | 1 | 1 | | 18 |
| Motor Home | 3 | | 1 | | | | | 4 |
| Motorcycle | 1 | | 1 | | | | | 2 |
| New Vehicle | 102 | 5 | | | | | 1 | 108 |
| Noise | 114 | 62 | 224 | 5 | 6 | 149 | 1 | 561 |
| Non-payment of Rent | 72 | 35 | 89 | 11 | 4 | 92 | 4 | 307 |
| Occupancy | 14 | | 6 | | 5 | 7 | | 32 |
| Other | 118 | 9 | 164 | 2 | 5 | 19 | 8 | 325 |
| Other Reimbursement | 2 | | | | | | | 2 |
| Parent Tuition Reimbursement | 2 | 1 | | | | | | 3 |
| Personal/Real Property | 357 | 343 | 382 | 15 | 32 | 409 | 4 | 1,542 |
| Persons In Need of Supervision | . 7 | 1 | 10 | 2 | 4 | 9 | | 33 |
| Petty Larceny | 9 | | 2 | 1 | 1 | 1 | | 14 |
| Placement | 19 | 9 | 12 | | 1 | 1 | | 42 |
| Placement- Nickerson | 1 | 1 | | | | | | 2 |
| Preventative Services | 75 | 3 | 3 | | | | 4 | 85 |
| Property Division | 12 | 2 | 5 | | 1 | 1 | | 21 |
| Public Accommodations | 8 | 2 | | | | | | 10 |

Table 8: Case Disposition by Nature (FY2022-2023)

| Nature | DR Services- Resolved | DR Services- Not Resolved | Parties Declined | Parties Failed to Show | Screened In appropriate | Unable to Contact Parties | Other | Grand Total |
|--------------------------------|--------------------------|---------------------------------|---------------------|------------------------------|-------------------------|---------------------------------|-------|-------------|
| Robbery | 15 | | | | | 1 | | 16 |
| Rules & Regulation Dispute | 7 | 5 | 10 | | 2 | 7 | | 31 |
| Security Deposit | 86 | 53 | 92 | 7 | 5 | 80 | 1 | 324 |
| Service Plan Formulation | 19 | 3 | 3 | | | | 1 | 26 |
| Service Plan Implementation | 6 | 2 | 3 | | | 2 | | 13 |
| Service Plan Modification | 73 | 11 | 14 | | 1 | | 1 | 100 |
| Supplier Dispute | 6 | 5 | 10 | | | 10 | | 31 |
| Support-Modification | 18 | 4 | 8 | | 12 | 4 | 1 | 47 |
| Support-Original | 9 | 3 | 8 | | 17 | 2 | | 39 |
| Third Party Loan | 10 | 10 | 4 | | | 15 | | 39 |
| Transportation | 3 | 1 | 1 | | | | 1 | 6 |
| Truancy | 40 | 1 | 19 | 7 | | 12 | 1 | 80 |
| Unauthorized Use of a Motor V | 5 | | | | | | | 5 |
| Unknown | 21 | 11 | 13 | 1 | 1 | 55 | | 102 |
| Used Vehicle | 20 | 1 | 2 | | | | 2 | 25 |
| Vandalism | 3 | | | | | | 1 | 4 |
| Violation of Town/City Ordinan | 4 | 1 | 4 | | | 3 | | 12 |
| Visitation-Modification | 178 | 132 | 124 | 9 | 39 | 76 | 4 | 562 |
| Visitation-Original | 59 | 46 | 56 | 1 | 28 | 32 | 1 | 223 |
| Workplace Discrimination | | | 1 | | | | | 1 |
| Workplace Dispute | 26 | | 15 | | 2 | 1 | | 44 |
| Grand Total | 9,011 | 2,456 | 4,722 | 462 | 858 | 3,864 | 237 | 21,610 |

Table 9: Party Relationships (FY2022-2023)

Relationships Relationship Detail

| Relationships | Relationship Detail | |
|---------------|----------------------------|--------|
| Business | Business Partners | 48 |
| | Consumer/Merchant | 2,976 |
| | Contractor/Client | 1,255 |
| | Individual/Corporation | 479 |
| | Total | 4,758 |
| Family and | Child in Common | 3,164 |
| Couples | Child/Agency | 116 |
| | Divorced | 397 |
| | Domestic Partners | 27 |
| | Ex Romantic Relationship | 1,089 |
| | Extended Family | 403 |
| | Immediate Family | 572 |
| | Married | 915 |
| | Parent/Child | 299 |
| | Parent/Foster Parent | 8 |
| | Romantically Involved | 39 |
| | Separated | 329 |
| | Siblings | 53 |
| | Total | 7,411 |
| Friends/ | Acquaintances | 970 |
| Acquaintances | Friend | 307 |
| | Lover in Common | 4 |
| | Total | 1,281 |
| Other | Caregiver/Caseworker | 9 |
| | Client/Agency | 735 |
| | Co-Workers | 201 |
| | Employer/Employee | 121 |
| | Member of Group | 54 |
| | Multiple Parties/Relations | 50 |
| | Other | 138 |
| | Others | 1 |
| | School/Parent | 360 |
| | School/Student | 337 |
| | Schoolmates | 654 |
| | Strangers | 431 |
| | Total | 3,091 |
| Residential | Landlord/Tenant | 3,601 |
| | Neighbors | 1,349 |
| | Room/Housemates | 119 |
| | Total | 5,069 |
| | Grand Total | 21,610 |

Table 10: Case Disposition by Relationship (FY2022-2023)

| Relationship Detail | DR Services- Resolved | DR Services- Not Resolved | Parties Declined | Parties Failed to Show | Screened Ina ppropriate | Unable to Contact Parties | Other | Grand Total |
|----------------------------|--------------------------|------------------------------|---------------------|---------------------------|-------------------------|---------------------------------|-------|-------------|
| Acquaintances | 323 | 113 | 214 | 14 | 21 | 265 | 20 | 970 |
| Business Partners | 19 | 7 | 13 | | | 8 | 1 | 48 |
| Caregiver/Caseworker | 5 | 1 | 3 | | | | | 9 |
| Child in Common | 1,163 | 528 | 641 | 110 | 289 | 401 | 32 | 3,164 |
| Child/Agency | 71 | 5 | 23 | | 1 | 15 | 1 | 116 |
| Client/Agency | 287 | 69 | 249 | 4 | 19 | 90 | 17 | 735 |
| Co-Workers | 131 | 2 | 52 | | 2 | 12 | 2 | 201 |
| Consumer/Merchant | 1,356 | 374 | 634 | 28 | 17 | 551 | 16 | 2,976 |
| Contractor/Client | 316 | 213 | 313 | 28 | 8 | 370 | 7 | 1,255 |
| Divorced | 159 | 68 | 93 | 5 | 24 | 44 | 4 | 397 |
| Domestic Partners | 4 | 2 | 10 | 1 | 4 | 5 | 1 | 27 |
| Employer/Employee | 47 | 20 | 29 | 3 | 1 | 20 | 1 | 121 |
| Ex Romantic Relationship | 413 | 114 | 225 | 22 | 88 | 222 | 5 | 1,089 |
| Extended Family | 181 | 45 | 73 | 9 | 42 | 48 | 5 | 403 |
| Friend | 182 | 7 | 53 | 9 | 17 | 37 | 2 | 307 |
| Immediate Family | 243 | 62 | 106 | 7 | 55 | 93 | 6 | 572 |
| Individual/Corporation | 118 | 66 | 98 | 30 | 6 | 159 | 2 | 479 |
| Landlord/Tenant | 1,440 | 369 | 786 | 83 | 44 | 845 | 34 | 3,601 |
| Lover in Common | 1 | 1 | 2 | | | | | 4 |
| Married | 357 | 37 | 247 | 55 | 100 | 92 | 27 | 915 |
| Member of Group | 21 | 20 | 9 | | | 4 | | 54 |
| Multiple Parties/Relations | 14 | 6 | 13 | 3 | 5 | 8 | 1 | 50 |
| Neighbors | 424 | 137 | 415 | 7 | 22 | 342 | 2 | 1,349 |
| Other | 46 | 22 | 20 | 1 | 1 | 28 | 20 | 138 |
| Others | | | | | | | 1 | 1 |
| Parent/Child | 155 | 11 | 69 | 12 | 16 | 32 | 4 | 299 |
| Parent/Foster Parent | 1 | | 4 | | 1 | 2 | | 8 |
| Romantically Involved | 29 | | 3 | | 4 | 3 | | 39 |
| Room/Housemates | 33 | 14 | 36 | | 6 | 29 | 1 | 119 |
| School/Parent | 250 | 39 | 49 | 4 | 5 | 5 | 8 | 360 |
| School/Student | 277 | 5 | 34 | 4 | 1 | 13 | 3 | 337 |
| Schoolmates | 560 | 15 | 61 | 4 | 4 | 7 | 3 | 654 |
| Separated | 133 | 34 | 71 | 11 | 43 | 32 | 5 | 329 |

Table 10: Case Disposition by Relationship (FY2022-2023)

| Relationship Detail | DR Services- Resolved | DR Services- Not Resolved | Parties Declined | Parties Failed to Show | Screened Ina ppropriate | Unable to Contact Parties | Other | Grand Total |
|---------------------|--------------------------|------------------------------|---------------------|---------------------------|-------------------------|---------------------------------|-------|-------------|
| Siblings | 14 | 7 | 15 | 2 | 6 | 8 | 1 | 53 |
| Strangers | 238 | 43 | 59 | 6 | 6 | 74 | 5 | 431 |
| Grand Total | 9,011 | 2,456 | 4,722 | 462 | 858 | 3,864 | 237 | 21,610 |

Table 11: Referral Sources (CY2018 to CY2022)

| Referral Sources | 2018 | 2019 | 2020 | 2021 | 2022 |
|--------------------------------|--------|--------|--------|--------|--------|
| City, Town, and Village Courts | 9,182 | 9,595 | 5,872 | 6,630 | 7,208 |
| Family Court | 3,078 | 4,063 | 3,475 | 3,186 | 3,671 |
| Law Enforcement | 712 | 773 | 583 | 704 | 848 |
| Other | 2,075 | 2,828 | 2,474 | 2,576 | 2,698 |
| Public Agencies | 2,357 | 2,217 | 827 | 918 | 1,158 |
| School | 5,304 | 3,463 | 1,255 | 1,862 | 2,295 |
| Self-Referral | 4,894 | 4,212 | 3,964 | 3,862 | 4,084 |
| Supreme and Surrogates Courts | 101 | 174 | 120 | 126 | 208 |
| Grand Total | 27,703 | 27,325 | 18,570 | 19,864 | 22,170 |

For specific referral sources included in each row, please see Table 2.

Table 12: Court Referrals from Judicial Districts (FY2022-2023)

| Judicial Districts | Referral Sources | Total Cases | Individuals |
|---------------------------------------|-------------------------------------|-------------|--------------|
| | | | Served |
| First Judicial District-New York | City, Town, and Village Courts | 194 | 381 |
| | Family Court | 14 | 40 |
| | Supreme and Surrogates Courts | 12 | 56 |
| Casand Indiaial District Viscos | Total | 220 | 477 |
| Second Judicial District-Kings | City, Town, and Village Courts | 661 | 1,159 123 |
| | Family Court | 10 | 39 |
| | Supreme and Surrogates Courts Total | 712 | 1,321 |
| Third Judicial District | City, Town, and Village Courts | 372 | 542 |
| Tilli d Judiciai District | Family Court | 494 | 1,495 |
| | Supreme and Surrogates Courts | 5 | 20 |
| | Total | 871 | 2,057 |
| Fourth Judicial District | City, Town, and Village Courts | 1,958 | 3,923 |
| r our en suurerur Biserree | Family Court | 60 | 162 |
| | Supreme and Surrogates Courts | 14 | 30 |
| | Total | 2,032 | 4,115 |
| Fifth Judicial District | City, Town, and Village Courts | 910 | 1,824 |
| | Family Court | 685 | 2,299 |
| | Supreme and Surrogates Courts | 2 | 6 |
| | Total | 1,597 | 4,129 |
| Sixth Judicial District | City, Town, and Village Courts | 673 | 1,561 |
| | Family Court | 788 | 2,756 |
| | Supreme and Surrogates Courts | 4 | 10 |
| | Total | 1,465 | 4,327 |
| Seventh Judicial District | City, Town, and Village Courts | 205 | 447 |
| | Family Court | 690 | 2,326 |
| | Supreme and Surrogates Courts | 71 | 189 |
| | Total | 966 | 2,962 |
| Eighth Judicial District | City, Town, and Village Courts | 900 | 2,205 |
| | Family Court | 660 | 3,848 |
| | Supreme and Surrogates Courts | 11 | 67 |
| | Total | 1,571 | 6,120 |
| Ninth Judicial District | City, Town, and Village Courts | 464 | 947 |
| | Family Court | 206 | 527 |
| | Supreme and Surrogates Courts | 63 | 186 |
| | Total | 733 | 1,660 |
| Tenth Judicial District-Nassau | City, Town, and Village Courts | 470 | 1,300 |
| | Total | 470 | 1,300 |
| Tenth Judicial District-Suffolk | City, Town, and Village Courts | 253 | 832 |
| | Family Court | 62 | 206 |
| | Total | 315 | 1,038 |
| Eleventh Judicial | City, Town, and Village Courts | 451 | 682 |
| District-Queens | Family Court | 15 | 38 |
| | Supreme and Surrogates Courts | 2 | 12 |
| Total file Indiain District Dec | Total | 468 | 732 |
| Twelfth Judicial District-Bronx | City, Town, and Village Courts | 98 | 186 |
| | Family Court | 13 | 36 |
| Thirtoonth ludicie! | Total City Town and Village Courts | 111 | 222 |
| Thirteenth Judicial District-Richmond | City, Town, and Village Courts | 122 | 268 |
| DISCIPLE-KICHIHOHU | Supreme and Surrogates Courts | 4 126 | 279 |
| Cvan | Total | 11,658 | 30,739 |
| Gran | u 10tal | 11,036 | 30,739 |

Table 13: Service Delivery Method for Cases Receiving an ADR Process (FY2021-2022)

| Service Delivery Method | Total Cases |
|-------------------------|-------------|
| Method not Reported | 110 |
| Telephone | 2,029 |
| In-person | 5,246 |
| Video Conference | 3,060 |
| Grand Total | 10,445 |