QUESTIONS & ANSWERS

Q.1. Can you help us with a contract number for the current Records Storage contract or with whatever info would be required so that we can properly request the current rates for records storage and related services?

A.1. Please go to www.nycourts.gov/foil for FOIL requests instructions.

Q.2. Please provide the name current contractor for the services covered under this bid?

A.2. The company name is Data Vault Storage Services, Inc.

Q.3. Can you tell me what city they are located in?

A.3. Rochester, NY. Please be advised that providing this information is in no way to be construed as permitting you to contact this vendor in violation of law.

Q.4. Will the individual courts provide an indexed inventory of the boxes they send off-site, including Box No., Last Name, First Initial (of court reporter), date range? (An actual document, electronic or paper; not just written on each box.)

A.4. There will be an inventory of all of the boxes listing the name of the court reporter, as well as the date and year that the work was performed.

Q.5. Is there a price provision for week-end pick-ups that are requested by Courts?

A.5. Pursuant to paragraph "Service Periods" on page 13 of the bid specifications, "services may be required at such other times as may be directed by the UCS." Such services are to be provided to the Courts at no additional cost.

Q.6. Will court reporters regularly update list of personnel authorized to order notes?

A.6. There will be a list of administrative staff or supervising court reporters that the UCS shall provide to the awarded vendor.