



UCS-23

EMPLOYMENT
OPPORTUNITY
ANNOUNCEMENT
STATE OF NEW YORK
UNIFIED COURT SYSTEM

PLEASE POST
ANNOUNCEMENT NO. 1610

POSITION TITLE: NETWORK/SYSTEMS TECHNICIAN III **JG: 21**

LOCATION: OFFICE OF COURT ADMINISTRATION
NEW YORK STATE JUDICIAL INSTITUTE
WHITE PLAINS, NY

BASE SALARY: \$ 61,863 + \$ 3,697 LOCATION PAY

CLASSIFICATION: NON-COMPETITIVE

QUALIFICATIONS: Bachelor's degree from accredited college or university and two (2) years of related technical experience in a help desk or technical environment; **or** An equivalent combination of education and related technical experience in a help desk or technical environment.

DISTINGUISHING FEATURES OF WORK:

Network/System Technicians III work under close supervision in the Division of Technology performing second-level troubleshooting support and training to end-users and escalating the most complex problems to Network/Systems Engineers I. They act as team leaders and oversee the work of Network/System Technicians I and Network/System Technicians II, receive calls and inquiries regarding complex technical issues, conduct analysis of technical problems, provide support in accordance with established processes and document incidents and remedies. Network/System Technicians III are responsible for the installation of software and hardware and for providing technical support to Division of Technology projects and initiatives and perform other related duties.

ASSIGNMENT:

Duties include but are not limited to: performing all tasks related to the Judicial Institute's website, including monitoring, updating, reformatting, and content testing; providing audio/visual support and resolving issues related to digital recording and video and telecommunication systems, including Skype; providing technical assistance and support; resolving complex technical problems; and maintaining performance of computer systems and network architecture.

GENERAL INFORMATION:

The above statements are intended to describe the general nature and level of work being performed by persons assigned to this title. They do not include all job duties performed by employees in the title, and every position does not necessarily require these duties. Although a position is available and situated at a specific location, the appointee may be subject to reassignment to any position in the same title in this promotion unit dependent upon the needs of the Unified Court System. All applications received from this announcement may be used to fill any vacancies in this title that may occur in this court or agency within the next six (6) months. Position(s) available at the present time: 1.

APPLICATION PROCEDURES: All interested persons meeting the minimum qualifications are encouraged to submit a UCS-5 Application for Employment form (obtainable from any administrative office in a court building or on the web at www.nycourts.gov/careers/UCS5.pdf) and a resume to:

Hon. Juanita Bing Newton
Dean of the Judicial Institute
84 North Broadway
White Plains, NY 10603

APPLICANTS ARE ENCOURAGED TO COMPLETE THE EEO DATA COLLECTION FORM.

POSTING DATE: June 30, 2016

APPLICATIONS MUST BE POSTMARKED OR RECEIVED BY: July 22, 2016

The New York State Unified Court System is an equal opportunity employer, and does not discriminate on the basis of race, color, religion, gender (including pregnancy and gender identity or expression), national origin, political affiliation, sexual orientation, marital status, disability, age, membership in an employee organization, parental status, military service, or other non-merit factor.
