

Alternative Dispute Resolution

— *Often preserves and enhances business and family relationships.*

— *Supplements judicial case processing by offering case management and settlement assistance.*

— *Typically results in a final determination at less cost and in less time than in litigation.*

For more information, please contact:

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OFFICE OF ALTERNATIVE DISPUTE RESOLUTION PROGRAMS



New York State Unified Court System
Division of Court Operations

Hon. Judith S. Kaye
Chief Judge of New York State

Hon. Ann T. Pfau
Deputy Chief Administrative Judge

Hon. Jonathan Lippman
Chief Administrative Judge

Nancy M. Mangold
Assistant Deputy Chief Administrator



Provides parties with the opportunity for creative problem-solving and tailor-made solutions based on the parties' needs and interests.

Provides parties with a confidential, non-binding assessment of the strengths and weaknesses of their case by a neutral with subject-matter expertise.

Provides parties with a determination or award based on facts, evidence and law.

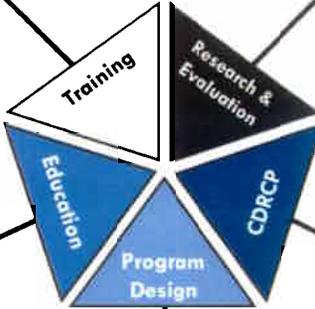
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TRAINING — The Office of ADR Programs offers ADR training for volunteer neutrals who serve on court rosters. Training courses include basic mediation process and skills, advanced mediation skills for specialized cases, neutral evaluation process and skills, arbitration process and skills, and continuing education for neutrals. We also conduct case-conferencing and settlement-skills trainings for court attorneys.

RESEARCH & EVALUATION — The Office of ADR Programs works with courts to develop research and evaluation instruments to measure the success of ADR programs. We help courts monitor client and attorney satisfaction, and we examine how various issues such as the presence of the parties during ADR or the timing of referral affect success.

EDUCATION — The Office of ADR Programs conducts programs for the Judiciary, Bar and public about ADR programs and methodologies. In addition to publishing brochures and newsletters and maintaining a website with information on trainings (www.courts.state.ny.us/adr), we collaborate with the New York State Bar Association and local bar associations to encourage attorneys and parties to explore ADR options.

CDRCP — The Office of ADR Programs administers the Community Dispute Resolution Centers Program. The CDRCP funds local not-for-profit organizations that provide mediation, arbitration and other dispute resolution services in all 62 New York counties. The community dispute resolution centers screen over 40,000 cases each year.



PROGRAM DESIGN — The Office of ADR Programs helps local courts design ADR programs by working with judges and court personnel to develop programs tailored to the specific needs of each local court. In addition to helping courts draft local rules that address issues ranging from case selection to confidentiality, we share "best practices" from successful programs and help courts develop easy-to-use referral and disposition forms.

Please visit our website:
www.courts.state.ny.us/adr
 The website contains:
 Program Summaries
 Resource Materials
 News & Developments
 Information about our ADR Advisory Committee