



UCS -23

EMPLOYMENT
OPPORTUNITY
ANNOUNCEMENT
STATE OF NEW YORK
UNIFIED COURT SYSTEM

PLEASE POST
ANNOUNCEMENT NO. 14121

The Division of Court Modernization (DCM) is a unit within New York State's Office of Court Administration dedicated to making court spaces more functional and accessible, thus ensuring the full participation of all stakeholders in the justice process and enriching their experience via human-centered design and innovative technology. DCM is at the forefront of delivering innovative solutions that improve the efficiency and the quality of justice services to millions of New Yorkers.

DCM primarily focuses on AV/IT integration, covering structured wiring, audio and acoustic systems, evidence presentation systems, videoconferencing, streaming, digital signage, and accessibility technology. Whether you are a seasoned project manager or engineer, a recent college graduate, or have a background in audio-visual technology, information technology (networking or programming), or customer services (Help Desk or training), DCM provides an environment for you to learn, grow, and effect positive change in society at large.

The New York State Unified Court System offers an excellent benefits package, including four weeks of paid vacation, generous sick leave, and comprehensive health insurance coverage.

THERE IS CURRENTLY ONE (1) POSITION AVAILABLE IN THE DIVISION OF COURTROOM MODERNIZATION IN THE NETWORK/SYSTEM SERIES. IT WILL BE FILLED IN THE FOLLOWING TITLES AND WILL BE DEPENDENT ON THE QUALIFICATIONS OF THE APPLICANT SELECTED.

POSITION TITLE: NETWORK/SYSTEM ENGINEER III **JG: 28**

BASE SALARY: \$107,629 + \$4,775 LOCATION PAY (NYC ONLY)

QUALIFICATIONS: Bachelor's degree from an accredited college or university and five (5) years of related technical experience in a help desk or technical environment; or An equivalent combination of education and related technical experience in a help desk or technical environment.

DISTINGUISHING FEATURES OF WORK: Network/System Engineers III work independently in units within the Division of Court Modernization. Network/System Engineers III are responsible for overseeing the work of subordinate personnel and for supervising the installation and configuration of network/system architecture in accordance with current standards. They are responsible for oversight of the planning and delivery of multiple technical systems, technology infrastructure and projects. They work with executive and court managers to ensure that all technology needs are met and to assess the performance of subordinate personnel. They ensure technical support for both users and networks/systems is in accordance with established processes and guidelines. Network/System Engineers III are responsible for providing technical management, project plans and status reports for technical projects and initiatives and performing other related duties.

POSITION TITLE: NETWORK/SYSTEM ENGINEER II **JG: 25**

BASE SALARY: \$91,642 + \$4,775 LOCATION PAY (NYC ONLY)

QUALIFICATIONS: Bachelor's degree from an accredited college or university and four (4) years of related technical experience in a help desk or technical environment; or An equivalent combination of education and related technical experience in a help desk or technical environment.

DISTINGUISHING FEATURES OF WORK: Network/System Engineers II work under supervision in units within the Division of Court Modernization. Network/System Engineers II are responsible for overseeing the work of Network/System Engineers I and help desk personnel and for installing and configuring network/system architecture in accordance with current standards. They are responsible for the planning, delivery and monitoring of multiple technical systems, technology infrastructure and projects. They work with court managers to ensure that all technology needs are met and to assess the performance of help desk personnel. They ensure that help desk personnel provide support in accordance with established processes and guidelines. Network/System Engineers II are responsible for evaluating and troubleshooting network servers, telecommunications equipment, courtroom technical equipment, software, hardware and for providing technical management, project plans and status reports for the Court Modernization projects and initiatives and performing other related duties.

LOCATION: Office of Court Administration - Division of Court Modernization
NYC, Troy, and Rochester

CLASSIFICATION: NON-COMPETITIVE

GENERAL INFORMATION: The above statements are intended to describe the general nature and level of work performed by persons assigned to this title. They do not include all job duties performed by employees in the title, and every position does not necessarily require these duties. Although a position is available and situated at a specific location, the appointee may be subject to reassignment to any position in the same title in this promotion unit dependent upon the needs of the Unified Court System. All applications received from this announcement may be used to fill any vacancies in this title that may occur in this court or agency within the next six (6) months. Position(s) available at the present time: 2.

APPLICATION PROCEDURES: All interested persons meeting the minimum qualifications are encouraged to submit a UCS-5 Application for Employment form (obtainable from any administrative office in a court building or on the web at www.nycourts.gov/careers/UCS5.pdf) and a resume to:

Deanna Germano
Management Analyst
Office of Court Administration, Division of Court Modernization
165 Jordan Road
Troy, NY 12180
Dcm-recruit@nycourts.gov

[APPLICANTS ARE ENCOURAGED TO COMPLETE THE EQUAL EMPLOYMENT OPPORTUNITY DATA COLLECTION FORM.](#)

POSTING DATE: September 16, 2024

APPLICATIONS MUST BE POSTMARKED OR RECEIVED BY: October 14, 2024

The New York State Unified Court System is an equal opportunity employer, and does not discriminate on the basis of race, color, religion, gender (including pregnancy and gender identity or expression), national origin, political affiliation, sexual orientation, marital status, disability, age, membership in an employee organization, parental status, military service, or other non-merit factor.
