

FIFTEENTH ANNUAL REPORT

**Board of Trustees of the New York County Courts
Public Access Law Library**

May 28, 2010

INTRODUCTION

This is the fifteenth annual report of the Board of Trustees of the New York County Public Access Law Library, presently located at 80 Centre Street in Room 468. It is submitted pursuant to *Guidelines for Boards of Trustees on the Care and Operation of Law Libraries*, dated October 13, 1993, and covers the period from June 1, 2009 to May 31, 2010. This report consists of a mission statement, sections pertaining to organization and staffing, Board activities, the collection, library services, security, statistics, recommendations, concluding remarks, and an appendix.

MISSION STATEMENT

The fundamental mission of the Public Access Law Library is to provide an open, easy, user-friendly avenue to legal information to a broad base of patrons.

ORGANIZATION AND STAFFING

Prior to the enactment of Judiciary Law section 814 (L. 1993, ch. 662), there were few statutory provisions for public access to court libraries in New York State and none in New York County. In his letter of support dated July 13, 1993, Assembly Member G. Oliver Koppell wrote to Hon. Elizabeth D. Moore, Counsel to the Governor, that "A.3446A provides for unification of the State court library system and the establishment of uniform procedures for management and operation, including public access across the State...it will also ensure uniformity, economies of scale and open access, and encourage the creation of improved facilities." The statute requires the appointment of boards of trustees to assist the Chief Administrative Judge in the care and management of libraries. Chief Administrative Judge Ann Pfau reappointed Hon. Barbara R. Kapnick to serve as Chair; Hon. Robert Jackson, M. Robert Goldstein, Esq., and Julie Gick, Principal Law Librarian; and appointed Elliott Wales, Esq. The current Board of Trustees commenced October 3, 2009 and will continue through October 3, 2011. Alisano Alifano, who was a member from 2000, has resigned. The members are appreciative of Ms. Alifano's efforts on behalf of the public access library. David Badertscher, Principal Law Librarian, continues as an ex officio member.

Theodore Pollack has been serving as Senior Law Librarian of the Public Access Law Library since January 17, 2002. In addition to Mr. Pollack, the library staff includes Robert Rosensweig, a Court Analyst (JG 18), one library school graduate intern, and one Contemporary Guidance Services, Inc. (CGS) intern. Another full-time librarian title is vitally needed to serve the burgeoning clientele. An additional security presence would be of great benefit to the library.

BOARD ACTIVITIES

During the past twelve months the Board met on September 24, 2009; February 25, 2010; and May 13, 2010 to discuss public access issues.

After almost thirteen years as Chair of the Board, Hon. Stephen Crane announced his retirement from the bench effective February 4, 2008. He has joined Judicial Arbitration & Mediation Services (JAMS) in Manhattan as a dispute resolution mediator/arbitrator. On June 30, 2009 a special proclamation acknowledging Justice Crane's contributions in promoting the library and public access was presented at City Hall. The Board is grateful to Mr. Jackson for arranging the room, the insider's tour and access to the press conference. In addition to Justices Kapnick and Crane, and Mr. Jackson, others attending the ceremony included Ms. Gick, Mr. Badertscher, Mr. Pollack and Ms. Rosen. Judge Crane sent a nice letter to Judge Kapnick expressing his appreciation for the proclamation.

Mr. Pollack has been attending meetings and filling out application forms in hopes of obtaining funding from the New York City Department of Youth and Community Development (DYCD). This has been a slow process due to the amount of paperwork and trying to fit the public access library within the scope of the program.

There was some discussion of the Board's filing a letter of approval along with other budget documentation in support of the 2010-2011 budget proposal.

On September 24, 2009 the Board welcomed new member Elliott Wales, Esq. and accepted Alison Alifano's resignation letter.

On February 27, 2009 Mr. Badertscher, Mr. Pollack and Ms. Gick met with Rena Micklewright, Deputy Coordinator, Interpreting Services, Court Operations to discuss improving and expanding the 800 COURTN Y court information telephone service. One possibility is a telephone tree with additional staff to answer calls. Mr. Pollack was asked if he would serve as backup for the expanded project. This might involve dealing with reports, help materials, and monitoring software. Due to the small staff and lack of details, this aspect of the project has been put on hold.

Mr. Pollack continues to be a periodic contributor of book reviews to the New York Law Journal. He periodically submits essays to the LLAGNY Law Lines newsletter.

Mr. Pollack was nominated for the 2009 Carnegie/New York Times I Love My Librarian Award by a self-represented litigant who uses the public access law library.

COLLECTION

The collection, consisting of approximately 300 print titles or about 15,000 volumes, has been enhanced by public access to Lexis, LoisLaw, and Westlaw. Purchases of new books have been

limited due to budgetary constraints. Internet access is available for staff use as well as a cataloging account. The Criminal Term library has been assisting with requests beyond the scope of the public access library.

The current Westlaw contract has been expanded to include McKinney's Consolidated Laws of New York; Pattern Jury Instructions-Civil; New York official reports; Keycite; and New York Attorney General Opinions. New York Jurisprudence, American Law Reports (ALR), and American Jurisprudence have recently been added to the Lexis contract.

LIBRARY SERVICES

As part of its mission the New York County Public Access Law Library provides a number of services to its patrons. These services include the following:

REFERENCE SERVICES - During the past fiscal year, the staff of the Public Access Law Library have assisted a variety of patrons both onsite and remotely. The users of the library range socio-economically from the very poor to the very wealthy and reflect the composition of New York County as well as the surrounding counties and nearby states. The library's patrons consist primarily of self-represented litigants and attorneys. Since the New York County Public Access Law Library is conveniently located near New York City subway lines, Pennsylvania Station, and Grand Central, library users sometimes find it easier to visit the library from outer boroughs and Westchester because of the convenience of nearby major public transportation hubs. Similarly, users visit the library from New Jersey and Connecticut due to convenience and accessibility of materials.

The majority of reference requests that staff assisted on in the past fiscal year involved civil matters. Many library users are involved in research involving landlord tenant disputes, child custody and support issues, and spousal support. Other users have researched matters involving estates, tax, property and negligence matters. Library patrons also utilized the library to research issues related to the criminal law. The local criminal court often sends individuals to the library to access the New York State Penal Law materials for statutory definitions and elements regarding convictions on certificates of disposition. Other patrons have used the library for research involving driving while intoxicated and racketeering issues. Unusual reference requests included: a self-represented litigant suing a small railroad company in which he owned stock for disclosure of financial records, a New Jersey journalist seeking records for a New Jersey prosecutor, a New Jersey resident seeking to find information to prosecute a psychiatrist, a paralegal using library databases to update her research skills, and assisting in arranging access to METRO consortium libraries for users to research the law of Aruba and New York City building codes.

In the past, the staff of the New York County Public Access Law Library responded to the downstate calls for the Unified Court Systems 800-COURTNY telephone information line. The Syracuse Supreme Court Law Library responded to similar upstate calls and staff from the Office of Court Administration responded to calls made directly to the administrative office. A new system was initiated in March, 2010 where an increased number of staff was organized to respond to the overall

volume of calls made to the 800-COURTNY telephone line. Staff from the Public Access Law Library participated in helping to provide material to Office of Court Administration staff that was used in compiling resource and training materials. This material was also integrated into lecture materials and an intranet wiki for new staff members to use in responding to public information requests. Staff from the Public Access Law Library continue to assist in providing telephone assistance through the above telephone service.

The core collection of the Library is approximately 15,000 volumes composed in large part of New York State case reporters, codes, encyclopedias, and treatises. Expanding upon the print collection are a variety of online legal databases. The different materials in the Library's collection provide a valuable asset in helping to execute the Library's statutory charge of providing the public with access to legal information and thereby making government more transparent and the legal system more open and navigable to members of the public.

FACSIMILE SERVICES - Both the Supreme Court Criminal Branch and Civil Branch Libraries regularly fax reports of articles to the Public Access Law Library for public use.

INTERNET SERVICES - Patrons may consult the home page of the Unified Court System at <http://nycourts.gov>. A link from Law Libraries on the lower part of the page leads to a list of the New York State trial court law libraries that are open to the public at <http://www.nycourts.gov/lawlibraries/publicaccess.shtml>. The court web site contains extensive information including careers in the court system, juror information, links to additional related sites, and the new commercial cases database. Users can also contact the library via e-mail. Mr. Pollack compiled a list of Frequently Asked Questions received on the 800 telephone line. Some of these have been added to the web site.

Wireless Internet service has been added to the library and is being used successfully by self-represented litigants and attorneys who have laptops.

TELEPHONE REFERENCE SERVICES - One feature of the Public Access Law Library is the toll free ready reference telephone number which people may dial for court information. Despite the fact that this is the New York County Public Access Law Library, calls from area codes used within New York City and Nassau, Suffolk and Westchester are automatically channeled to the New York County Public Access Law Library. A caller may dial 1-888-COURTNY (1-888-268-7869) and speak to a live person during business hours, or hear a voicemail message at other times. From April 2009 through March 2010 the COURTNY and the library phone numbers received 20,544 calls. The March figure is significantly higher than previous months due to a fire at 100 Centre Street.

On March 19, 2010, a new program and routing system for the 800-COURTNY line was implemented. The New York County Public Access Law Library, six other New York State Unified Court System public access libraries, and Office of Court Administration personnel assist in handling informational calls made state-wide to 800-COURTNY. A group of approximately thirty-one court staff members are participating in the project which is managed by Rena Mickelwright with the

Office of Court Administration.

CIRCULATION SERVICES - Because most of the collection consists of only one copy, circulation has been limited to court personnel in extenuating circumstances. The public has the use of books in the library, and a copy machine for patrons is available at 15 cents a page.

PUBLIC ACCESS NETWORK - The court system implemented a public access network (PAN) in the public access law library. In addition to Lexis, the public can use other online legal research services over high speed communication lines without compromising intranet security. The technology can also restrict public usage of nonlegal web sites. There is a one hour time limit on computer usage which can be extended depending on demand. The IT department tested the wireless network and found it to be functioning although the signal can be weak and variable.

Since March 2007 wireless internet access is available for up to 15 users at a time.

PATRON FEEDBACK - Attached as Exhibit I are exemplary letters of appreciation. In addition the following are selective comments from researchers who have used the New York County Public Access Law Library:

Re: Netherlands law treatise 5/11/2009

Dear Mr. Pollack:

Thank you very much for your assistance. It is invaluable especially considering how difficult it is to gain access to Aruba law. Thanks again for your assistance.

Re: Referee Report citation 6/1/2009

Thank you so much. I will keep you posted.
NYC Government Employee

Re: Litigation Resources 6/3/2009

Thank you so much for your prompt reply and for your assistance!

Re: Thank you 6/26/2009

Dear Mr. Pollack:

Thank you. I do understand why you E-mailed the information. I never would have been able to follow the E-mail address verbally.

Thank you again. Enjoy the weekend.

Re: EPTL 4-1.1 predecessor legislation 7/6/09

Thanks so much for your help!

Re: Resources 7/22/09

Thank you so much for suggesting these resources and for other information you've offered to provide. I really appreciate your help!

Re: Terrific Articles! 7/23/09

Thank you so much for sending the articles. I'll read and digest them...and then I may need to call you with a couple of questions. In the meanwhile, again, thank you for all your help! Have a great weekend-

Sincerely,

Re: lower court decisions 8/4/09

Thanks very much, Ted. I'll submit the request as you suggested.
Summer Associate

Re: 800COURTNY web resources 8/5/09

thanks so much Ted - the links and resources are terrific, so I am sharing this information ...[with] staff...who are assisting with the development of the training program...Looking forward to speaking with you again / more next week, thanks
Court Employee

Re: Columbia University Library access 8/5/09

Thank you very much for all the work.

Re: note 8/12/09

To Mr. Pollack

Professional and always there to give a helping hand! Thank you!

Re: Link issue 8/14/09

Thanks Ted. Continue to send them to me.
Court Employee

Re: Requested record and brief 8/21/09

Ted,

Thank you very much. I hope to come in Monday or Tuesday to view this material.

Re: (800) COURTNY settings issues 8/21/09

Hi Ted, thanks for the additional info. I will discuss this with the Tech group as part of the development of the new system/features; will keep you posted. Enjoy the weekend,
Court Employee

Re: Settlement Agreement 10/8/2009

Before I received this email I desperately called the office of one of the attorneys who handled the case. The person who answered sent me the agreement in less than 45 minutes! I was so pleasantly surprised. Thank you for all of your helpfulness. Would you like a copy of the agreement?
Librarian

Re: EXAMPLE AND [case] TO WORD DOCUMENT 11/9/09

Hi Ted,

I thank you very much for your help.

Re: brief request 11/16/2009

My fax number is ... Thank you so much!

Re: outstanding employee 11/20/2009

Dear Mr. Badertscher:

Ted Pollack is the finest employee and the most helpful, that I have come across as a pro-se litigant. He is most helpful and courteous at all times. None of your other librarians come close.

Respectfully submitted,
Self-Represented Litigant

Re: Brooklyn Criminal Court Information 2/19/2010

Dear Mr. Pollack:

Thank you for taking the time to research these phone numbers for me. You have been very helpful. I managed to acquire the information I needed. Have a wonderful weekend.

Sincerely,

Re: Ethical Issues 3/2/2010

Ted, this is great-thanks!

Court Employee

Re: Record / brief request 3/2/2010

Ted,

The attorney that will be looking at the file is....Thanks so much for helping us out.

Office of the Attorney General

Re: Verizon Manhattan White Pages 2009 - 2010 4/21/2010

Hi Ted,

Thank you so much. I really appreciate the help.

Librarian

Re: Seabury Commission 4/22/2010

Dear Mr. Pollack:

I sincerely appreciate your thoughtfulness in looking for these records. Thank you. Best.

Assistant Professor, University

Re: New York State DMV non-license identifications 4/29/2010

Ted,

Thank you so much for getting back to me.

Have a Great Day!

Re: St. Kitts & Nevis statutes

Thank you very much Mr. Pollack, I appreciate your assistance.
Best regards,
Legal Intern

Re: Certificate of Disposition

Thank you so much for your help. I talked to the Criminal Court and found out how to request the document we need.
Again, that you and have a great day!
Regional Library

SECURITY

The Board wishes to commend the Office of Court Administration, Capt. Frank C. Spagnolo, Lt. Allen Lasky, and Sgt. John Sbarbaro, for enhanced security measures at 80 Centre Street. On February 1, 2010 Justices Heitler and Kapnick, Major Fennell and Captain Spagnolo met to discuss security issues.

The following measures were adopted. A court officer is present three times a day for a half hour period. Security should be called regarding any problem library users. The Code of Conduct will be given by security personnel to the problem patron and instruction regarding the section(s) violated. An incident report should be made. Potential bans of patrons should be directed to Judge Heitler's office for review.

Disappearance of library materials has decreased since the implementation of the Check Point security system.

STATISTICS

The number of patrons using the Public Access Law Library since 1995 - 1996 has been compiled into a spreadsheet which appears in the appendix. The total in-person usage is 77,337. The grand total of personal usage, web and telephone reference is 150,488.

The library began keeping telephone statistics in 2002. During 2009 - 2010 there were a total of 20,544. Despite occasional glitches in phone service the number of calls and complexity of questions continue to increase. Telephone calls have also increased due to questions about the enhanced and expanded court web site. For more detailed statistics please consult the appendix.

Attorney attendance and staff usage is increasing. The public is starting to use Document Delivery Service which allows people to obtain information through email.

Since October, 2002, in cooperation with the Library of Congress, Mr. Pollack has been participating in a global reference library project called QuestionPoint. Prior to April, 2009 he had answered 282 questions submitted by researchers. Due to budget constraints, the library ceased its

membership this year.

There is an awareness that there is a law library for the public. The most recent annual report is posted on the internet and can be downloaded in pdf. format at: http://www.nycourts.gov/library/nyc_criminal/PublicAccess_Library_AnnualRpt14.pdf

Name change forms are distributed by local courts and through information on the internet. Referrals are made from other libraries and the Office for the Self-Represented. A number of requests are received via email, standard mail, and telephone.

The library remains an extremely busy place, because of the location and hours our library is serving users from other counties, judicial districts, states, and foreign nations. Our policy of openness has made the library an inviting and user-friendly research center.

RECOMMENDATIONS

Security concerns, accessibility, and adequate funding for collection development continue to be the major focus of the Board's agenda. To that end the Board recommends the following steps be taken to ensure that the library fulfills its potential:

- 1) Increase security in the library including a court officer and security equipment enhancements.
- 2) Obtain a permanent site for the Public Access Law Library with larger quarters and easy access for patrons.
- 3) Obtain a wireless printer for enhanced online legal research.
- 4) Pursue sources for grants and additional funding for furniture and equipment.
- 5) Participate in library internship programs.
- 6) Investigate the feasibility of a separate public access library budget.
- 7) Explore cooperative ventures between the library and community resources.
- 8) Consider space saving formats when fiscal controls are lifted.

CONCLUDING REMARKS

The Board is aware of the importance of the Public Access Law Library to the dissemination of legal information in the community and is committed to the fulfillment of its mission. The members of the Board wish to express their appreciation for the support and interest of the Chief Administrative Judge and the Office of Court Administration in the continued performance of its charge. We look forward to another productive year.

Hon. Barbara R. Kapnick, Chair

M. Robert Goldstein, Esq.
Hon. Robert Jackson
Elliott Wales, Esq.
Julie Gick

David G. Badertscher, *ex officio*

EXHIBIT I

Nomination of Mr. Ted Pollack for the I love my Librarian Award

1. How long have you known the nominee and how did you come to know him or her?

I have known Mr. Pollack for many years. I have come to know Mr. Pollack through my quest to exercise my individual legal right to due process. He has helped me on numerous occasions with legal research. He has empowered me with knowledge to help myself in future research both in hard copy and in computer legal resources. He has helped me with the skills necessary for in depth legal research.

Mr. Pollack is always patient, affable and willing to guide me with my legal research. He does so even in emergency situations i.e. just before a court appearance. Through his help, I won an Appeal

I also have observed Mr. Pollack give the same treatment to all who visit the library to do legal research.

I think that he well deserves the award moreover, because he is the only librarian at that library who has the training and knowledge necessary for legal research. He has a very small staff, just one other person who does not possess the knowledge and skill as he does. Therefore, all persons who visit the library that know the above, at all times depend upon him to fulfill all of their legal research needs. He is therefore, crowded. Mr. Pollack however, remains calm and helpful at all times.

Words are not enough to explain why Mr. Pollack well deserves the "I Love my Librarian Award." I will be very disappointed if he is not given the recognition that he deserves.

2. Please list a few ways in which the nominee has helped you and others and made your experience of the library a positive one. For instance, did the nominee inspire in you a love for literature, assist you in a research project or finding other information?

As per above, through Mr. Pollack's help, I won an Appeal

He has inspired me and others to feel comfortable with the enormous and overwhelming task of legal research. We now love going to the law library because we know that the maze of books and computers are, through Mr. Pollack's guidance and help, no longer a mystery.

Mr. Pollack also facilitates referrals to other libraries when the library at which he is located lacks the needed legal resource.

3. How has the library, and the nominee, improved the quality of your life?

Through Mr. Pollock I have become confident and knowledgeable in legal research. This quality of life is normally reserved for legal professionals – lawyers and legal aides.

4. How does the nominee make the library a better place? Please be specific.

Mr. Pollack keeps the law library well organized.

I have observed, and am one of several persons who come to the library knowing that we will be helped by a competent and professional librarian who first spends his time listening to each person's legal issue before he guides us in the direction of the solution to the legal issue(s).

In my appeal, the issue was landlord tenant. He guided me to the relevant resources. I also won debtor/creditor cases. He has guided me to that specific area of research, including but not limited to: - (a) the New State Civil Practice Law and Rules (CPLR), (b) authors of relevant treatise and (c) interpretations of relevant laws and treatise.

5. How has the librarian made a difference in the community?

I can only say that in the community of Pro Se litigants, Mr. Pollack is the oasis in the desert. We are grateful to have him in an important environment where it is normally necessary for one to have legal training through either a law school or through a legal aide school. With the help of Mr. Pollack at the library, the above is not an absolute for us Pro Se litigants.

Conference June 4-5, 2009

Mr. Pallack
Professional
and always here
to give a helping hand!
Thank you!

8/14/09

IN OUR OWN VOICES

The Shadow Walker

This is a native proverb about trails along the way. Interactions require an existence that must be in order, to work towards the: ELAN. I created this short proverb based on American Indian folklore and was inspired by a picture of the mountain area in Quebec, Canada.

A Navajo Brave awakens to a disconcerting sound which occurred outside in the morning. The Navajo Brave came outside, to his surprise and, also annoyed, he saw an elderly man and his single "shadow," no other shadows were there, on the snow. This, old man was trying to walk over this, shadow as well, try to cover the cracks between by using his, crane pushing the snow/dirt mixture. The old man wanted to obscure this "lone shadow" of himself.

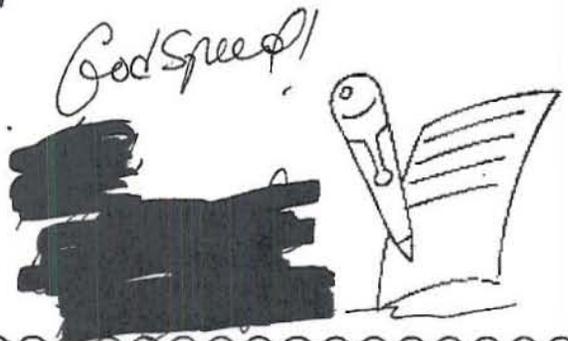
Disappointed, the Navajo Brave asked: "Old man, why are you making all this noise? Further, why are you walking backwards over a shadow? You know, shadows are inflections of events in and how living forms treat each situation and, if it can be taken to the, next level."

The old man, resentful, answered: "There's a high probability that, all the calamities and, insults I, caused. As well, my acrimonious nature towards people who have, distress me. This shadow, I know what it means, but I want none of it. I, have accomplished very little these, 96 years. So, I bend my back and walk in reverse to cover and, to close the mistakes made. So, mind your business young man."

The Navajo Brave stated calmly: "The 'shadow' is an 'imprint,' of the splendor of our tribe and, this surrounding environment. More over, the 'shadow,' is the reminder of the: history and our antiquity, as well, those who 'sacrifice,' the heroism and, cataclysm to impart to our next generation, give, reverence to the shadow, old man and; find your 'silence,' stand upright, look forward to righteousness, not embrace decadence and, malevolence. Please, old man, obtain this, sage. (In which for 96 years, you should've had). Now, go back to sleep, thank you!"



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Thank You Notes
(which have not appeared in previous reports)

Re: Article 5/31/2002

Successful retrieval! I just want to thank you, the library through the CUNY system told me it would take up to two weeks for me to receive this information from our Law Library or I would have to travel to Flushing, Queens to get it any faster.....You managed to send it to me within the hour! You have made me a very happy researcher!
Thanks again.

Re: Sup. Ct. Transcript 11/7/2002

Dear Ted,
I can't thank you enough. It may interest you to know the reason for my request. I am a senior citizen and a member of the Institute of Retired Professionals at The New School. Our program is 40 years old and basically the model for peer-learning programs in the United States. One of the classes I am taking this semester is "First Amendment Issues" and we are studying related cases. For each of these cases, 2 participants are designed as "attorneys" to argue the case before the "Supreme Court" (designed members of the group). Obviously, my case is the one you so kindly ferreted out for me.
Thanks again for your help. It is really appreciated.

Re: NYS Building code 4/25/2003

Thanks for your help. I really appreciate it.

Re: Local Court Rules 9/30/2003

Thanks for the help!
Paralegal

Re: 1921 Grand Jury Minutes 1/24/2003

ted -
thanks much for the info.
Your memory is correct--i started with ____, but I shall return to him and see if he can shed add'l light.
regards-

Re: NYC predatory lending law status 9/14/2004

Many thanks, Mr. Pollack. This is a big help.
Best wishes,

Re: International Journal of Law & Psychiatry 1/3/2005

Wow!
Thank you so much Ted. The article is here already, and it's a beautiful scan. Thanks for making me look good, and I hope that you give me the opportunity to do the same for you sometime soon.
Court Law Librarian

Re: Cardozo L. Rev. 3/4/2005

Thank you! This is perfect.

Re: Old record information 4/17/2005

Dear Ted Pollack,

I am sorry that I didn't get back to you earlier; thanks so much for all of your help. I really appreciate everything you've done to help me; this material looks extremely valuable and useful to me, and I'm looking forward to delving into it. I had expected bureaucratic responses that got me nowhere, so it was quite wonderful to get to talk to someone so knowledgeable and helpful.

Thanks once again,

Asst. Professor, University

Fwd: Re: Local laws 5/2/2005

thanks very much for all your help. I will check out the individual county legislatures.

Data Manager,

NYC Department

Re: Social Security Manual 7/18/2005

Theodore,

I greatly appreciate your help. Fortunately, I contacted the SSA at the Federal Plaza and they were able to give me a printout. Thanks again for your help.

Re: Annie Oakley Trials 8/29/2005

Hi Ted,

Thanks again for helping me to track down court cases for Annie Oakley's various libel trials against Hearst newspapers.

Re: another request for information 2/23/2006

Hello again,

I hope you recall our brief communication about a month ago about early New York gangsters. I have another question for you. I am asking you—because I do not know who else I might ask. Thank you for your guidance.

Re: Berkowitz report 6/15/2006

Ted,

Thank you SO very much for helping me with this - this stuff is extremely helpful - once again, thank you - and I may be calling you again...

Re: NYS DHCR decisions 6/20/2006

Great. Thank you so much for your help! Please feel free to call me if you ever need anything.

Librarian

Re: Case request 6/28/2006

This is enormously helpful. Thank you very much.

E-2

Re: Legislative history 7/6/2006

Great, thank you!

Re: Article 7/13/2006

Thanks again for your efforts! I really appreciate it!
Legal Assistant

Re: Son of Sam Law 7/18/2006

Thank you so much Theodore. I really appreciate this.

Re: Section 26 material 8/15/2006

Hello,
Thank you for this material. It is precisely what I was looking for.
University Professor

Re: Record & Brief 10/17/2006

Ted:
Thank you very much. If I can help you in any way, please contact me.
Reference Librarian

Re: Stetson Law Review Article 10/18/2006

Hi Ted:
Thanks so much!

Re: Dog Laws 10/31/2006

Ted:
Thank You Very Much.

Re: Re: NY Civil Practice Act 11/21/2006

I cannot thank you enough for your prompt and extremely considerate attention to this request!
Reference Librarian

*Criminal Court
of the
City of New York*



MICHAEL J. YAVINSKY
CHIEF COURT ATTORNEY

August 15, 2008

Mr. Theodore Pollack
Senior Law Librarian
Supreme Court of the State of New York
New York County Public Access Law Library
80 Centre Street, Room 468
New York, NY 10013

Dear Mr. Pollack:

I would like to thank you for your assistance with the New York City Criminal Court's 2008 Summer Internship Program.

I truly appreciate you taking some time to speak to our summer interns. Most of them had been unaware of the Public Access Law Library and were thrilled to learn that there are free legal resources available to the public. I know they greatly enjoyed their visit.

Each year we are able to put forth a quality Internship Program because of the generosity of people like you. Thanks again for giving us your time and effort.

Sincerely,

Michael J. Yavinsky
Chief Court Attorney
Criminal Court of the City of New York

**Public Access Law Library Usage Statistics
1995 - 2010**

	Court	Attorneys	Self- Represented	Unidentified	Total In- Person Usage	Telephone Reference	Web Reference	Total Web or Telephone Reference	Grand Total
1995-1996	386	704	804	731	2625	n/a	n/a	0	2625
1996-1997	570	1152	2065	903	4690	n/a	n/a	0	4690
1997-1998	451	1449	2126	1149	5175	n/a	n/a	0	5175
1998-1999	384	1390	3406	1614	6794	n/a	n/a	0	6794
1999-2000	395	1549	4259	1430	7633	n/a	n/a	0	7633
2000-2001	245	1399	3816	1303	6763	n/a	n/a	0	6763
2001-2002	n/a	n/a	n/a	n/a	0	n/a	n/a	0	0
2002-2003*	140	1157	2861	863	5021	4232	4	4236	9257
2003-2004	277	1174	2958	1029	5438	6350	24	6374	11812
2004-2005	401	1254	2655	1104	5414	7572	53	7625	13039
2005-2006	332	1460	3394	1128	6314	8836	46	8882	15196
2006-2007	592	1817	3187	3187	8783	10520	75	10595	19378
2007-2008	734	1846	2892	617	6518	11146	20	11166	17684
2008-2009	1163	1667	3114	654	6169	24142**	131	24273	30442
2009-2010	587	1778	2797	1380	6542	20544	90***	20634	27176
Total for 1995- 2010	6657	19796	40334	17092	<u><u>83879</u></u>	93342	443	<u><u>93785</u></u>	177664

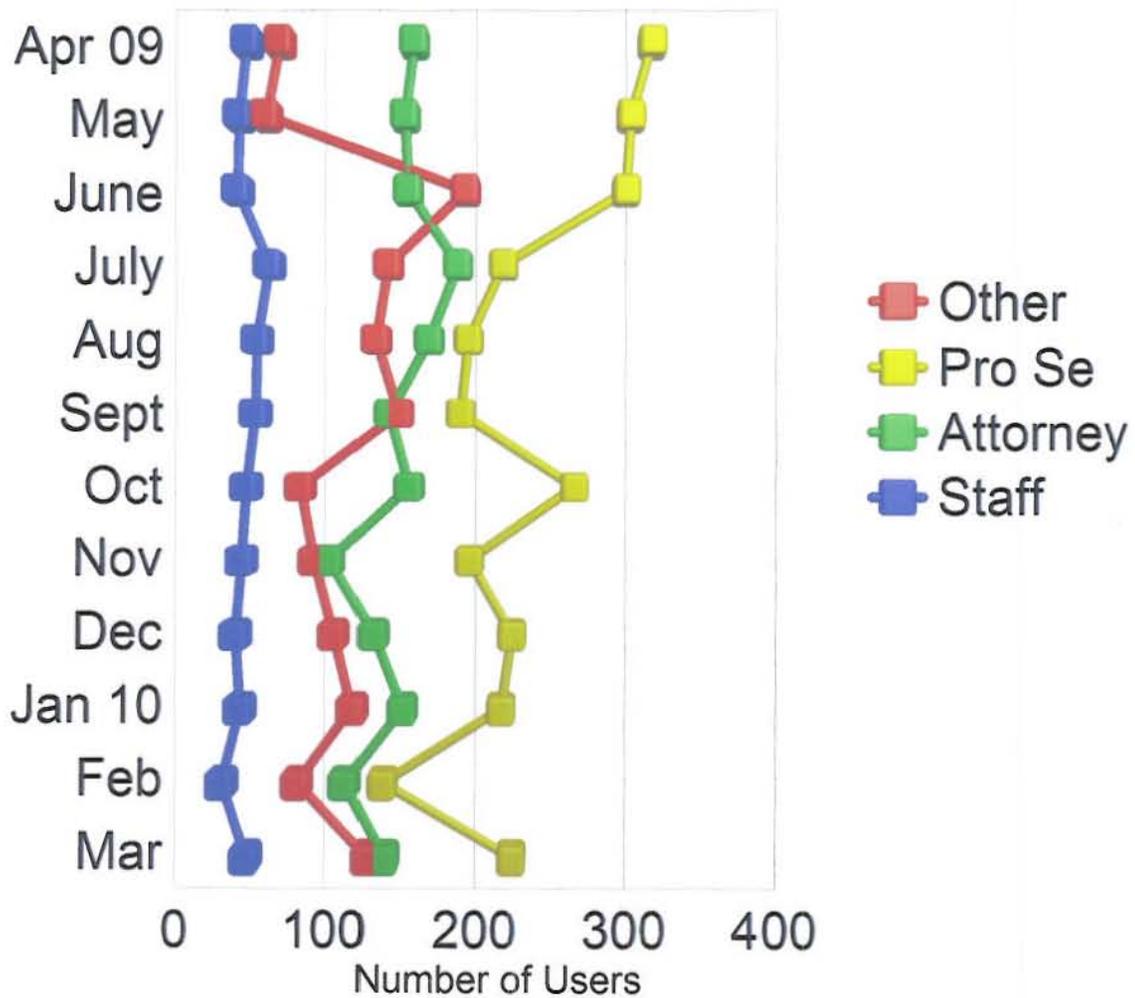
*** Telephone Reference: 08/01/02-03/31/03**

Web Reference: 10/01/02-03/31/03

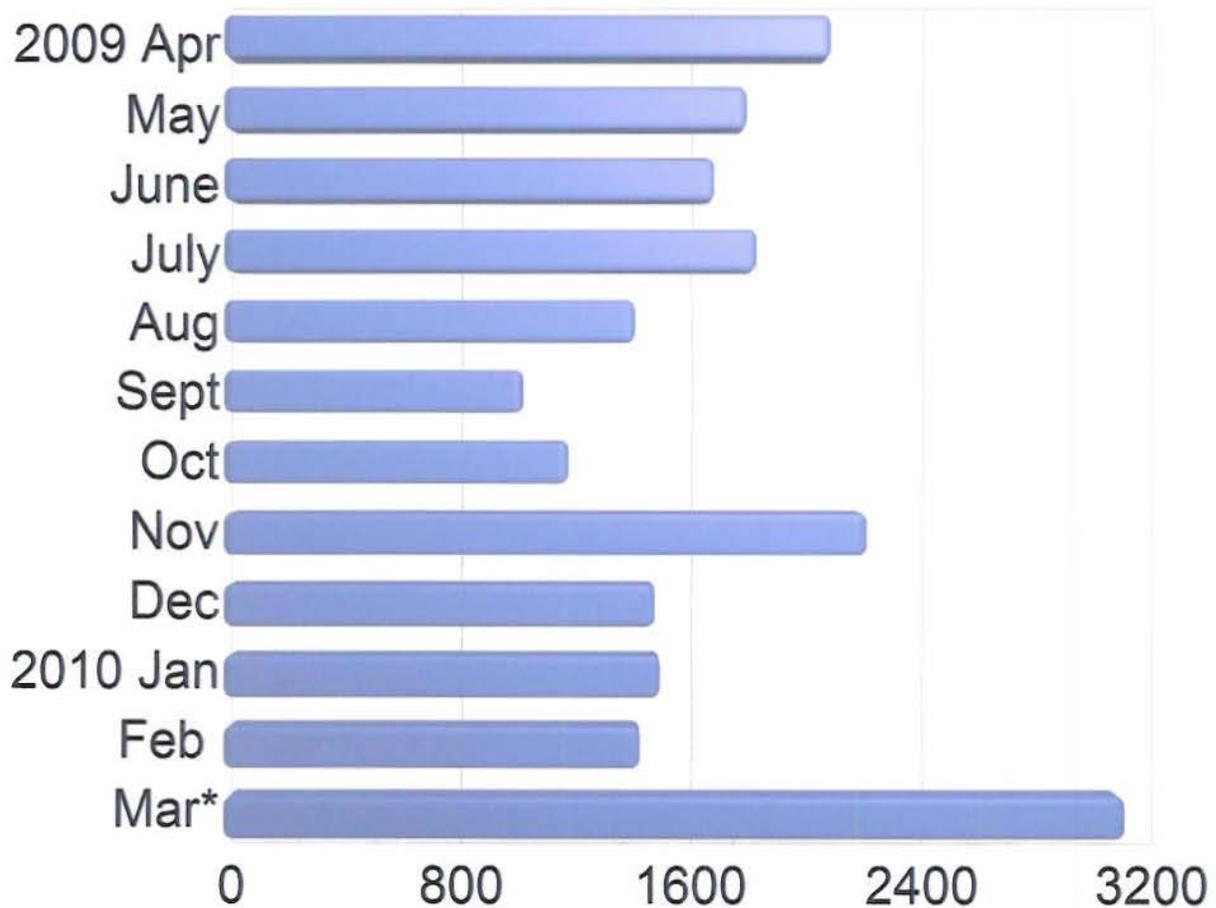
**In March 2009, the NYS Office of Court Administration placed a pre-recorded message on the 800 COURTNY telephone line for two and a half days due to a weather condition caused by a snow storm. Phone statistics provided by the Office of Court Administration.

***Due to budgetary constraints, library dropped membership in QuestionPoint project.

Library User Statistics 2009 - 2010



Telephone Statistics 2009 - 2010



* Fire at 100 Centre Street